

Appointed Director (Voluntary)

Financial Counselling Australia

Remote / Work from Home | Board appointment | Non-remunerated

Lead national change on financial hardship

Contribute strategic, values-aligned governance

Support financial counsellors and people experiencing financial hardship

About Financial Counselling Australia

Financial Counselling Australia (FCA) is the national peak body for financial counsellors. Our vision is an Australia free from financial hardship. FCA leads national advocacy, coordinates the National Debt Helpline, supports the development and sustainability of the financial counselling workforce, and collaborates with governments, regulators, industry and the community sector to improve outcomes for people experiencing financial difficulty.

About the opportunity

FCA is seeking an Appointed Director to join its skills-based Board. Appointed Directors complement FCA's four elected Financial Counsellor Directors and bring additional expertise, perspective and experience to support effective governance and delivery of FCA's purpose.

This is an opportunity to contribute to the governance of a respected national organisation working at the intersection of social justice, consumer protection, public policy and financial wellbeing. The Board provides strategic oversight, stewardship and accountability while supporting the Chief Executive Officer to deliver FCA's strategy and impact.

Key responsibilities

- Contribute to the Board's strategic direction and oversight of FCA's purpose, priorities and performance.
- Exercise sound judgement and independent oversight in relation to finance, audit, risk and organisational sustainability.
- Participate actively in Board and relevant committee meetings, bringing constructive challenge, curiosity and a collaborative approach.
- Act in the best interests of FCA and fulfil the duties and responsibilities of a director, including appropriate management of conflicts of interest and confidentiality.
- Support strong governance, accountability and organisational culture while maintaining a clear distinction between governance and operational management.
- Use professional expertise, networks and external perspective to strengthen FCA's impact, reputation and relationships where appropriate.
- Champion FCA's purpose and the role of financial counselling in supporting people experiencing financial hardship.

About you

We are looking for a values-driven leader who can contribute at Board level and who brings strong strategic capability. We are particularly interested in candidates with expertise in strategy and finance, including audit and risk management.

Additional experience in one or more of the following areas would strengthen the Board's collective capability:

- Public policy, research or advocacy
- Government, regulatory or legal environments
- Technology, digital transformation, data or innovation
- Media, communications, reputation and stakeholder engagement

Personal attributes

- A strong personal commitment to social justice, equity and reducing financial hardship.
- Experience in, or a strong understanding of, the not-for-profit, community or purpose-led sector.
- An ability to think strategically while remaining focused on mission, impact and good governance.
- A collaborative style, with the confidence to contribute an independent perspective and participate in robust, respectful discussion.
- High standards of integrity, judgement, accountability and confidentiality.
- A commitment to inclusion and respect for the expertise and lived experience of financial counsellors, communities and people experiencing financial hardship.

Appointment and commitment

Term	Up to three years.
Remuneration	Voluntary and non-remunerated. Reasonable expenses incurred in undertaking Board duties will be reimbursed.
Location	Remote / work from home, with participation in Board and committee activities as required.
Commitment	Directors are expected to prepare for and participate actively in Board meetings and, where relevant, committee meetings and other agreed governance activities. Board meetings approx. 6 hours per quarter and possible 4 full day meetings throughout the year.

What you will bring

FCA welcomes expressions of interest from people who can strengthen the diversity of thought, experience and perspective around the Board table. The successful candidate will combine relevant governance capability with a genuine commitment to FCA's purpose and to collaborative, strategic stewardship.

Expression of interest

Candidates should provide a concise expression of interest outlining their relevant Board, executive or professional experience; the capabilities they would bring to FCA; and their alignment with FCA's purpose and values, together with a current résumé or CV.