



Position Description

Family Worker – Goldbridge

1. **Position Title:** Family Worker
2. **Unit/Branch/Division:** Therapeutic Community program
3. **Location:** Southport, QLD 4215

4. Purpose of the Position:

The Family Worker supports the wellbeing and recovery of clients by strengthening family relationships, promoting healthy connections, and addressing family-related challenges that may impact their rehabilitation journey. The role provides individualised family support, counselling, and practical guidance to help clients navigate complex family circumstances, improve communication, and build positive support networks. Working collaboratively with the clinical team and relevant external services, this role encourages safe and meaningful relationships and supports clients to achieve sustainable recovery and improved family outcomes.

5. Key Relationships

Supervisor: Reports to the Clinical Care Manager.

Supervises: This position does not have any inherent supervisory role

6. Key Responsibilities & Tasks

- Undertake initial family-focused assessments with residential clients in the first 4 weeks of the program.
- Conduct 1:1 family-focused counselling sessions with Goldbridge Rehabilitation clients.
- Accept referrals from the Senior Psychologist via the Goldbridge clinical meeting.
- Liaise with Goldbridge Clinical Care Manager as required.
- Liaise with the Department of Child Safety (DOCS) as required.
- Support clients with family court-related matters and attend court as required.
- Coordinate family-focused events e.g., National Families Week, and Christmas pageant.
- Provide a monthly report to your Line Manager utilising the monthly report proforma.
- Input case notes into the Goldbridge Data Base.
- Undertake data analysis regarding Goldbridge client Psychometrics etc. with the senior psychologist.
- Attend staff meetings, College of Counsellors and Group Supervision as required.
- Be familiar with and implement Therapeutic Community (TC) standards in your day-to-day work.
- Be aware of and adhere to WH&S policies and procedures

7. Professional Responsibilities

- Obtain a Police Check Certificate before commencing employment
- Undertake any duties as may be directed by the Deputy CEO or CEO.
- Adhere to Goldbridge Policies and Procedures.
- All employees are required to sign the Goldbridge Code of Ethics and the HR Induction Handbook.
- All employees have a professional and ethical responsibility to not be under the influence of any drug or alcohol when on duty.
- A current driver's license is recommended.