

Position Description.

Position title

Position Title:	Community Engagement Lead
Classification:	SCHADS Level 5
Position Number:	4.3 96
Reports To:	Director, Clinical and Client Services
Direct Reports:	Nil
Team	Clinical and Client Services
Key internal contacts	Training and Consultancy Team, Professional Services, Redress Service Team, Trauma Specialist Counsellors
Key external contacts	City of Sydney DFV Service

PURPOSE OF THE POSITION

Full Stop Australia is currently working towards creating better engagement and service access for First Nations Communities as part of our strategic plan. With the support of City of Sydney, Full Stop Australia will establish a community-led support network for Aboriginal and/or Torres Strait Islander frontline workers who respond to sexual, domestic and family violence (SDFV).

This initiative is designed by and for Aboriginal communities, placing cultural mentoring, yarning practices, and First Nations knowledge at the centre of all activities. Guided by Aunties and respected cultural mentors, the network will provide a dedicated space for Aboriginal and Torres Strait Islander frontline workers who regularly receive disclosures of sexual violence while working outside specialist sexual violence services. The Community and Engagement Lead will be responsible for leading the development and implementation of this initiative, working collaboratively with First Nations communities, practitioners and partner organisations to ensure the project remains community-led and culturally grounded.

The role will also work directly with First Nations clients impacted by institutional child sexual abuse, supporting their engagement with and journey through the National Redress Scheme. This includes working alongside Trauma Specialist Counsellors to facilitate client access to the Scheme and engaging with community services and other partners to

strengthen awareness of, and access to, Full Stop Australia's National Sexual Abuse and Redress Support Service.

As an identified position within the Clinical and Client Services Team, the Community and Engagement Lead will play a key role in strengthening relationships with First Nations communities and enhancing culturally safe pathways into Full Stop Australia's services. The role requires a trauma-informed, non-judgemental and responsive approach, informed by an intersectional feminist practice framework and a strong commitment to culturally safe, community-led ways of working.

KEY ACCOUNTABILITIES

The project lead will:

- Establish a community care support network.
- Assist with the creation of a sustainable pathway for workers to manage vicarious trauma and avoid burnout.
- Develop a cultural mentoring and peer supervision framework.
- Implement community care strategies that support workers.
- Develop documentation of wise practices for navigating complex transgenerational trauma dynamics in communities.
- Create warm referral pathways to connect workers with organisational support.
- Develop a culturally appropriate evaluation framework.
- Strengthen partnerships between community organisations.
- Work closely with the clinical team to ensure well-developed clinical pathways for Full Stop Australia's clients eligible for the National Redress Scheme.
- Build relationships with external service providers and report on partnership opportunities that progress Full Stop Australia toward its objectives.
- Provide educational information training about the National Redress Scheme to external stakeholders.
- Represent Full Stop Australia to various agencies and professional networks and the local community.

The Community Engagement Lead is expected to:

- Comply with Full Stop Australia's policies and procedures.
- Work in accordance with Full Stop Australia's best practice and quality assurance framework.
- Participate in Full Stop Australia's projects and activities.
- Attend and actively participate in relevant Full Stop Australia meetings.
- Participate in professional development.
- Ensure work practices are ethical and comply with Full Stop Australia's Code of Ethics and the code of the any professional associations to which the employee may be a member.

KNOWLEDGE, SKILLS AND EXPERIENCE

Essential

- This is an identified, position for a woman of Aboriginal and/or Torres Strait Islander descent, who identifies as an Aboriginal and/or Torres Strait Islander person and is accepted as such by the Aboriginal and/or Torres Strait Islander community.
- Extensive connections with Aboriginal services and communities across NSW.
- Deep understanding of sexual violence and its impact on Aboriginal and Torres Strait Islander people, particularly women and children and how to engage sensitively and impactfully on these issues.
- Experience leading engagement with Aboriginal communities around sexual, domestic and family violence and delivering high level programs with a diverse range of individuals, communities and services.
- Well-developed engagement, communication and interpersonal skills, including stakeholder management, influencing and negotiation skills.
- Demonstrated experience with Aboriginal and/or Torres Strait Islander cultural considerations and protocols when working in community.
- Knowledge of or experience working in NGO, health and or Aboriginal Community-Controlled organisations

Desirable

- Qualifications in Aboriginal Health community services, counselling Or other qualifications relevant to the role.

Sighted and agreed to by Community Engagement Lead:

Name:

Signature:

Date:

DD/MM/YYYY

Current as at:

Review due:

Consultation

by:

Director Clinical and Client Services, redress
lead, Aboriginal and Torres Strait Islander
Specialist

Approval by:

Board, where changes are made