

JOB DESCRIPTION

- **Position:** Family Practitioner - Domestic, Family & Sexual Violence (DFSV)
- **Status:** Full Time - Monday-Friday: 9am-5pm
- **Program:** NarraGunnaWali Program
- **Reports to:** Team Leader, NarraGunnaWali Program
- **Salary:** Negotiable, dependent on qualifications and experience
- **Plus:** Superannuation at ATO SGP rate and excellent salary packaging
- **Plus:** NAIDOC Day, Public Holidays, Ex Gratia Days at Easter and Christmas
- **Probationary period:** A six-month probationary period applies to this role
- **Compulsory Clearances:** ACT CY&F Community Agency Employee Consent Assessment applies to role
- **Eligibility:** Due to genuine occupational requirements, under Division 4.2, 34U) of the Discrimination Act 1991, only female applicants are eligible to apply for this position.
- **Aboriginal and/or Torres Strait Islander Women are strongly encouraged to apply**

THE ORGANISATION

Yerrabi Yurwang Child & Family Aboriginal Corporation (est. 2019) and its affiliates Yerrabi Yurwang Health Hub and Yerrabi Yurwang Housing (est. 2024) (all referred to as Yerrabi Yurwang) were established due to the high unmet health and wellbeing needs of the local Aboriginal Community residing in Canberra's northwestern Ngannawal region. *Yerrabi Yurwang* means to 'walk strong' and was bestowed upon the organisation by our esteemed and respected *Ngannawal Elder Aunty Agnes Shea OAM*, who was also a Founding Board Member and our Inaugural Patron. Yerrabi Yurwang operates in the Northwest of the Australian Capital Territory, part of the traditional lands of the *Ngannawal People*. Yerrabi Yurwang is an Aboriginal Community Controlled Organisation (ACCO), which means it is owned and operated by Aboriginal People, for Aboriginal People, and is committed to the principle of *self-determination whereby we engage and empower* Aboriginal People and their Families who utilise *Yerrabi Yurwang's* services and programs.

This role also requires the successful applicant to obtain a Community Agency Employee Consent (CAEC) assessment for clearance as per ACT Childcare Youth & Families - Health & Community Services Directorate, guidelines and requirements. CAEC requirements are – completion of application and provision of current WWVP; current National Police Check; current Driver's License; current Drivers history and 10 years residential address history.

THE ROLE

Yerrabi Yurwang Child is recruiting for a **Family Practitioner, Domestic Family & Sexual Violence (DFSV)** to provide case management to Woman and Children who are or at risk of homeless due to experiencing DFSV in collaboration with Yerrabi Yurwang programs, key partners and other services within the community. This program will also provide trauma-informed, family-centred case management and outreach support to women and children residing in crisis and transitional accommodation homes. The role focuses on safety, recovery, and empowerment through integrated service delivery, cultural safety, and strong partnerships with specialist agencies. In partnership with DFSV and Cultural specialists the role will offer wholistic case management services to woman, children and significant loved ones to address their housing insecurity due to DFSV through crisis and transitional housing supports, trauma-informed and family focused case management planning. As Family Practitioner you will hold a caseload of approximately 10-12 families, with consideration given to the complexity and acuity of needs. support.

THE PURPOSE

The purpose of the role is working and collaborating through appropriate partnerships to undertake comprehensive risk assessments and safety planning to reduce harm and prevent future violence, while delivering trauma-informed, culturally aware practice that supports clients' connection to family,

community and culture. It works with individuals and families experiencing complex needs, including engagement across legal, housing, and child protection systems, and maintains strong working knowledge of the ACT Domestic and Family Violence service system and referral pathways to ensure coordinated, effective support.

KEY RESPONSIBILITIES

Case Management & Trauma-Informed Support

- Deliver wholistic, strengths-based case management tailored to the needs of women and children escaping DFSV.
- Develop and implement individualised care and safety plans in collaboration with clients and partner agencies.
- Provide in-home and community-based outreach support, including emotional support, advocacy, and practical assistance.

Integrated Service Coordination

- Undertake comprehensive risk assessments and safety planning to reduce harm and prevent future violence.
- Work collaboratively with Yerrabi Yurwang internal programs.
- Work collaboratively with housing providers, health services, legal support, child protection systems, and other relevant agencies.
- Facilitate warm referrals and case conferencing to ensure wraparound support.
- Maintain knowledge of the ACT Domestic and Family Violence service system and referral pathways
- Maintain strong partnerships with specialist cultural and safety planning services.

Cultural Informed Practice

- Apply culturally informed, trauma-responsive practice that supports connection to family, culture and community.
- Embed trauma-informed, culturally safe, and family-centred approaches in all aspects of service delivery.

Monitoring & Reporting

- Maintain accurate case notes, risk assessments, and data in line with organisational and funding requirements.
- Participate in reflective practice, supervision, and continuous improvement processes.

Capacity Building & Learning

- Engage in ongoing professional development, including access to learning and development opportunities provided by the organisation.
- Contribute to team learning and service development through knowledge sharing and collaboration

Staff Development

- Attend Team Meetings.
- Undertake professional development as per your Workplan and Yerrabi Yurwang requirements, including program specific core training.

Administration

- Keep up to date. factual and relevant case notes as required.
- Ensure case notes/files meet organisational and legislative requirements.

Quality Assurance

- Adhere to Work Health and Safety policies and legislation.
- Adhere to agency policy and procedures and work within relevant legislative requirements.
- Contribute to a positive workplace environment.
- Participate in planning days and team meetings.

Key Performance Indicators (KPIs)

- Contribute towards contracted KPIs as per funding/grant requirements.

- Contribute to program data and reporting.
- Deliver a comprehensive service to eligible individuals.
- Adhere to the program model and sector guidelines.
- Monitor and review individual performance and professional compliance.
- Establish and maintain open communication channels for ongoing feedback.
- Support and contribute to team development needs and obligations.

MANDATORY TRAINING

All relevant employees of Yerrabi Yurwang are required to complete Mandatory Training and program specific training upon commencement of employment and complete refresher training as required.

SELECTION CRITERIA

Due to genuine occupational requirements, under Division 4.2, 34U) of the Discrimination Act 1991, only female applicants are eligible for this position.

Essential

- Diploma or higher qualification in Community Services, Social Work, or related field.
- Demonstrated experience in management or outreach support in DFSV, homelessness, or related sectors.
- Strong understanding of trauma-informed and family-centred practice.
- Experience working with women and children from Aboriginal and Torres Strait Islander families and communities.
- Ability to work independently across multiple sites and in partnership with external agencies.
- Excellent communication, advocacy, and organisational skills.
- Current Working with Vulnerable People (WWVP) registration or equivalent.
- Current driver's license and history, and access to a reliable vehicle.

Desirable:

- Lived experience of DFSV or homelessness is valued where Yerrabi Yurwang and stakeholders can offer a range of appropriate supports to staff.
- Experience with Family Journey.

NEXT STEPS:

TO APPLY: Please apply through our Ethical Jobs link, and provide a current CV with current registrations, qualifications and certifications. A 2-page cover letter outlining your suitability for the position, along with 2 referees. **No direct applications will be considered.**

QUESTIONS:

All questions, to:-

Executive Manager, Human Resources & Policy: Sheilah Hure

Email: shure@yerrabi.org.au

Subject Line: Family Practitioner - DFSV

Mobile: 0409 613 086

CLOSING DATE:

Friday 16th October 2026