

JOB DESCRIPTION

Youth Access Clinician

ABOUT UNITING

Our purpose: To inspire people, enliven communities and confront injustice.

Our values: As an organisation we are **Imaginative, Respectful, Compassionate and Bold.**

At Uniting, we believe in taking real steps to make the world a better place. We work to inspire people, enliven communities and confront injustice. Our focus is always on the people we serve, no matter where they are at in their life.

Our services are in the areas of aged care, disability, mental health, child and family, community services, and chaplaincy and we get involved in social justice and advocacy issues that impact the people we serve. As an organisation we celebrate diversity and welcome all people regardless of disability, lifestyle choices, ethnicity, faith, sexual orientation or gender identity. We commit to respecting children and take action to keep them safe.

Uniting is the services and advocacy arm of the Uniting Church NSW & ACT and as such Uniting leaders understand, support and can express the mission and purpose of the Uniting Church.

ABOUT THE ROLE

Role Purpose

This role is responsible for facilitating integrated holistic health care, with the aim of improving outcomes for clients of the service, and the wider community. This includes providing the intake and assessment of young people presenting to the service, determining suitability of the program, and co-ordinating care for young people within the consortium. The Youth Access Clinician will also ensure treatment goals are met and adjusting provisions to help the young person meet their identified needs and goals.

ROLE KEY ACCOUNTABILITIES

You will be an integral member of the Uniting Recovery team through the following:

- Maintain a high standard of conduct and work performance based on Uniting's values to promote our reputation with key internal and external stakeholders.
- Ensure integration and collaboration across Uniting programs to deliver seamless and impactful end to end services with the client at the centre.
- Actively engage and participate in the performance management framework and review processes at Uniting.
- Act in a manner which upholds and positively reflects the Uniting Code of Conduct and Ethical Behaviour.
- Contribute to a culture of openness, feedback and productivity.
- Model, communicate and act in ways that are consistent with our values of Bold, Respectful, Imaginative and Compassionate.

- Take care of the safety of yourself and others at all times and undertake work in a safe manner in accordance with policies, procedures and instructions (written or verbal) and in adherence to WHS policies and procedures.
- Actively contribute to a safe and supportive working environment that is inclusive of all staff through celebrating their nationality, cultural background, LGBTI status, abilities, gender and age.

As a Youth Access Clinician (Level 1), your role specifically will:

- Work as a part of a multidisciplinary team to provide comprehensive mental health services to clients.
- Participate in clinical review meetings, treating team consultations and specialist interdisciplinary consultations, to ensure that a holistic view of care is provided.
- Participate in the intake and liaison roster and following standard operating procedures for this phase of the model of care.
- Promote the principles of early intervention, including establishing links with stakeholders and maintaining/strengthening these links.
- Work with clients, families/carers, consumer advisory committees and other service providers to increase mental health literacy to encourage early help seeking.
- Complete mental health assessments, biopsychosocial assessment, risk assessment, case formulations and therapeutic interventions in line with best practice.
- Participate in team decision making processes regarding the care of consumers.
- Contribute to and facilitate strong partnerships with co-located services including consortium, sub-contractors and or partner agencies as required.
- Work with internal and external partners to provide integrated and co-ordinated care to clients. Partners include other members of the multidisciplinary team, Private Practitioners, Local Health District (LHD) teams and consortium members.
- Maintain an understanding of other services relevant to the care of clients such as physical/sexual health support, alcohol and other drugs, vocational support, housing family services in both government and non-government sectors.
- Maintain an understanding of referral policies/procedures for other services including; potential wait times, cost to enable timely care coordination and/or warm transfers to more appropriate treatment options.
- Promote an awareness of mental health issues in the community e.g GP's, Service Providers and services within the community.
- Liaise with Community Groups, government and non-government community agencies to provide holistic health related services and resources to the community.
- Provide and run accessible groups that meet the needs of clients offering individual sessions where appropriate to address specific needs.
- Promote and actively contribute to the cultural safety of the service ensuring clients identifying as Aboriginal and/or Torres Strait Islander, CALD and LBGTQIA+ communities have equitable and safe access to the service.
- Support continuous quality improvement practice by participating in quality improvement processes to ensure best practice e.g. clinical audits.
- Attend and comply with professional body supervision requirements and provision of team supervision.
- Maintain data, reporting management, and consumer information, ensuring that records are accurately documented, stored and meet both organisational and legislative requirements.

In addition to the above, if you're classified as a Youth Access Clinician (Level 2), you will:

- Contribute to the evaluation and analysis of guidelines, policies, and procedures.
- Contribute to the supervision of discipline specific students.
- Support clients with greater complexity, and independently exercise a higher level of judgement on routine matters.

ABOUT YOU IN THE ROLE

As a staff member of Uniting, you will celebrate diversity and welcome all people regardless of lifestyle choices, ethnicity, faith, sexual orientation or gender identity.

Your directorate: Communities
You'll report to: Team Leader

YOUR KEY CAPABILITIES

Individual leadership

- **Improving performance** - Works with others and offers suggestions to find ways of doing the job more effectively.
- **Owning the job** - Takes ownership for all responsibilities and honours commitments within their own role and strives to achieve goals with a "can-do" attitude to levels of excellence.
- **Perseverance** - Remains committed to completing the job in the face of obstacles and barriers.
- **Timeliness of work** - Sets achievable timeframes and works to complete projects, tasks and duties on time.

Business Acumen

- **Organisational Operation** - Displays awareness of Uniting's business objectives and understands how personal objectives relate to those objectives.
 - **Organisational Objectives** - Has broad awareness of Uniting's vision and values and how they apply to issues in the team.
 - **Develops and Grows the Business** - Understands team and organisational goals and works collaboratively with Team Members to achieve organisational goals.
 - **Makes Sound Decisions** - Analyses problems, seeks input from relevant people and then takes appropriate action to implement the most effective solution in a timely manner.
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QUALIFICATIONS & EXPERIENCE

Qualifications:

- Tertiary qualifications in a relevant discipline (such as Psychology, Nursing, Social Work or Occupational Therapy).
- Registration with a respective professional body (such as AHPRA), or eligibility for registration with AASW.
- If provisionally registered, have a current primary supervisor.
- Current Australian Driver's Licence.

Experience:

You will have excellent written and verbal communication skills, be organised, systematic, thorough, accurate and disciplined. You will be continuing to develop in your area of expertise and be expected to provide innovative ideas to solve problems in your discipline. It is expected that you will possess good skills at navigating a complex organisation, forging relationships, and managing through influence rather than direct authority as required.

In addition to the above, you'll have:

- Demonstrated ability to delivery intake, triage and and biopsychosocial assessment functions, as well as risk assessment, case formulations and therapeutic interventions in line with best practice.
- Competence in providing evidence-based clinical mental health practice.
- Ability to work as part of a multidisciplinary team and collaboratively contribute to bio-psycho-social assessments and holistic care to meet the needs of consumers.
- Capability to engage and work collaboratively with clients, integrating their individual goals into treatment plans to promote recovery.
- Ability to work independently and exercise independent judgment and decision-making regarding routine matters.
- For novel, complex or critical tasks, willingness to work under the supervision and direction of senior staff.
- Contribute to the evaluation and analysis of guidelines, policies and procedures and contribute to the supervision of discipline specific students where required.
- Demonstrated commitment to continuing professional development and a willingness to contribute to workplace education through clinical supervision and training via seminars, lectures and/or in-services.
- Knowledge of relevant legislation such as the Mental Health Act (2007) and the Children and Young Persons (Care and Protection) Act (1998).
- Skilled in the use relevant information technology, electronic recording systems and data management tools.

Even Better:

- Ability Experience working with specific populations of young people (e.g. Aboriginal Torres Strait Islander populations, CALD, LGBTQI).
- Experience working with Drug and Alcohol related issues.

Employee Name:	Insert employee name	Manager's Name:	Insert manager's name
		Title	Insert manager's title
Date:	Insert date	Date:	Insert date
Signature:		Signature:	