
ENHANCED CARE CLINICIAN

SEPTEMBER 2026

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POSITION SUMMARY

Location:	Headspace Werribee		
Functional area:	Primary Clinical		
Classification/ Salary:	Health Professionals and Support Services Award 2010 Health Professional Employee Level 2 + 12% super + access to \$15,900 NFP salary packaging		
Job level:	2		
Reports to:	Clinical Services Manager		
Employment type:	Part time (0.6FTE)		
Employment length:	Ongoing		
Direct reports	-	Indirect reports	-

POSITION PURPOSE STATEMENT

The Enhanced Care Clinician provides brief episodic support to young people struggling to engage with the health system. The Clinician works both within the local headspace clinical team and across the region interfacing with other Enhanced Care Clinicians as needed to provide seamless service transitions.

The key component of this role is the provision of flexible evidence-based support resulting in increased capacity to engage and support young people with complex needs in an enhanced primary care setting. This role will also respond to the needs of young people with a range of mental health and situational issues and will provide a range of therapeutic interventions and care coordination to enable engagement in the appropriate place for their ongoing care needs.

About headspace

headspace is a world-first youth mental health initiative that supports young people who are going through a tough time; whether it's depression, anxiety, relationship break-ups or alcohol and other drug issues. The youth-friendly services at headspace are aimed at teenagers and young adults in recognition of the fact that 75 percent of mental disorders emerge before the age of 25 years.

REVOLUTION IN MIND

POSITION FOCUS

	Key responsibility area	Percentage
1	Clinical Care	75%
2	Administration	15%
3	Stakeholder Engagement	5%
4	Other	5%

POSITION KEY RESPONSIBILITY AREAS

1. Clinical Care • Work with the Clinical Services Manager to engage in and deliver shared care with the Access team, medical, co-located and contracted staff to support the provision of youth-friendly early intervention services at headspace for young people with moderate and complex mental health disorders. • Provide a range of brief episodic therapeutic interventions and care coordination as needed including assessment and short-term outreach support in accordance with best practice and clinical guidelines. • Undertake intake, assessment and referrals processes for more complex and 'higher risk' young people and assist others in the team to do so. • Provide clinical support to a caseload of complex and higher risk young people which may include providing community outreach. • Deliver evidence-based brief interventions, including group interventions, with young people and their families/carers. 2. Administration • Maintain accurate and timely case notes and records in approved database systems. 3. Stakeholder Engagement • Participate actively in Clinical Review Meetings. • Promote positive working relationships between the Access Team and other staff and contracted professionals at headspace. • Promote the headspace program, communicate regularly with, build and maintain collaborative working relationships with health and welfare agencies and the general community. • Participate in and develop community awareness activities, relationship building activities and appropriate community and agency meetings. 4. Other • Promote and monitor activities supporting research projects conducted at the centre. • The role may incorporate other service development activities and responsibilities as directed by the Clinical Services Manager.

EDUCATION / QUALIFICATIONS

Essential	• Approved tertiary qualifications in a relevant discipline. (Psychology, Social Work, Occupational Therapy, Mental Health Nursing). • Must have full registration with AHPRA or eligibility for registration with AASW.
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EXPERIENCE / SKILLS

Experience / skills	• Previous experience in a clinical role in the area of youth mental health. • Previous professional experience in the planning and provision of mental health care, including completion of mental health assessments, crisis intervention, psychoeducation and short-term treatment interventions to young people experiencing mental health and/or substance use, and/or other social difficulties, including current evidence-based approaches. • Highly developed service system knowledge, relevant legislation, government policy and strategic directions in relation to mental health and alcohol and other substances particularly as it relates to young people. • Proven skills in decision-making, problem-solving and risk management, and demonstrated capacity to problem-solve effectively and work creatively with young people, particularly within an early intervention framework. • Demonstrated sound ability to make decisions in relation to conducting intake and assessments and determining a young people's suitability for ongoing treatment/support services.
Personal attributes	• Passion, motivation and determination to make a difference to health outcomes for young people. • Ability to work effectively in a multi-disciplinary team in a health setting and to support staff and students where required [insert personal attribute] • Excellent interpersonal and communication skills (written and verbal) to effectively liaise, build relationships and partnerships, consult and negotiate with a wide variety of stakeholders. • Commitment to supporting clinical research within the service.

KEY RELATIONSHIPS

Internal	• Enhanced Care Coordinator • Access Team Clinicians • Peer Workers • IPS • Senior Access Clinicians
External	• Other headspace centres • School Wellbeing Teams • Local Stakeholders

SPECIAL REQUIREMENTS

• Unrestricted right to live and work in Australia. • A current National Police Check will be required. • Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check. • You may be required to work across more than one of Orygen's sites, which are currently located within the north and west of Melbourne. • A current Victorian driver's licence. • In line with government guidelines, this position may need to be based at home during certain periods. As such a reliable internet connection will be required. • Occasional out of hours, evening and/or weekend work may be required.
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SAFETY, HEALTH AND WELLBEING RESPONSIBILITIES

Employees are required to comply with all workplace health, safety and wellbeing policies and procedures of Orygen.

In addition, employees are expected to:

- Promote and demonstrate Orygen's high standards in relation to health, safety and wellbeing, championing a culture of safety in the workplace.
- Take responsibility for their own safety, health and wellbeing and for their colleagues and others they work alongside, as far as they are able.
- Follow policies, training and guidelines related to Workplace health, safety and wellbeing, including reporting of unsafe work practices, incidents, hazards and near miss events.
- Be committed to promoting and protecting the safety and well-being of all children and young people and embedding safeguarding practices into all our programs and services.
- Be committed to promoting and protecting the safety and well-being of all children and young people and embedding safeguarding practices into all our programs and services.
- You may encounter sensitive information related to mental health as part of your work. Being aware of this and how it could affect you and planning accordingly is essential.

ACKNOWLEDGEMENT

Confirming this position description has been read and understood by:

Name	[insert name]
Signature	[insert signature]
Date	[insert date]