Womens Safety Services of Central Australia

Our Vision: ***Greater Safety, Respect and Dignity for all Women and their Children in Central Australia***

People of Aboriginal and Torres Strait Islander descent are encouraged to apply.

Position:	Case Worker – Women's Safety Worker
Reports to:	Team Leader – Outreach Service
Base Salary:	$92,286 - $99,294 per annum (negotiable based on experience) Level 4 SCHCADS Award Salary packaging benefits and 12% superannuation (in addition to base salary) 6 weeks Annual Leave
Employment Details:	Permanent, Full Time, 76 hours per fortnight.
Location:	Alice Springs

Due to the nature and requirements of this role, applicants are required to be female.

Our Vision:

Our vision is that all women and children live safely, with respect and dignity, free from violence, in their chosen communities.

Our Mission:

To prevent and respond to gendered violence in Central Australia. We are committed to driving systemic change through strong advocacy and collaborative partnerships, working within the communities we serve.

What We Do:

Women's Safety Services of Central Australia (WoSSCA) provides safe and supportive specialist Domestic, Family and Sexual Violence Services to enhance the safety and wellbeing of Women and Children. **Women and children are central to our work and we strengthen, empower and resource women and their children** to make decisions that enable safety and respect their culture and world view.

We are a not-for-profit, non-government organisation that operates on a feminist framework and through **partnerships and advocacy** we are committed to assisting and enabling women and children experiencing domestic and family violence.

WoSSCA provides several services which include 24-hour Crisis Accommodation, Outreach, Court Support, Men's Behaviour Change Partner Contact, Co-responder and Community Development and Training.

We are committed to **organisational sustainability** by investing in our people, building our workforce and embedding a strong and inclusive workplace culture.

Your Role:

The Women's Safety Worker Case Worker will provide comprehensive and proactive risk assessment, individual safety planning and case management to women and their children experiencing domestic and family violence and sexual violence.

This will include the provision of a range of client, operational and administrative support to ensure the effective daily functioning of the relevant service and high-quality responses to women's needs.

This position will work in accordance with the philosophy, mission, values and policies of Womens Safety Services of Central Australia.

Your Responsibilities:

- Provide assertive outreach to women experiencing domestic and family violence, including home visits in community and town camps.
- Provide support and information about domestic, family and sexual violence and work towards women meeting their safety needs.
- Alongside clients, develop safety and case management plans to address women's immediate and long-term support needs that aims to reduce their risk of domestic and family violence and sexual violence.
- Contact female partners of men attending the Men's Behaviour Change Program as per the minimum standards and liaise with Tangentyere and Jesuits as needed.
- Work closely with Tangentyere Men's Behaviour Change Program Facilitators to information share, manage risk, achieve best outcomes for women accessing WoSSCA services.
- Work collaboratively with other government and non-government organisations to prioritise the safety of women and children.
- Provide timely advocacy and referrals to services identified in the safety and case management plans.
- Provide risk assessment and safety planning for women and children.
- Provide timely advocacy and referrals to services identified in the safety and case management plans.
- Maintain accurate and thorough written records including case notes, meeting and supervision notes, interagency communications etc.
- Collect, process and maintain precise statistical client data.
- Participate in staff meetings, skills development and training opportunities and performance appraisal activities as directed by the Outreach Manager.
- Contribute to policy development.
- Prepare for and participate in regular internal supervision and actively seek supervisory support.
- Adhere to all WoSSCA policy and procedure including all WHS processes.
- Perform other reasonable duties as directed by the Outreach Manager or CEO.

Your Skills, Experience and Qualifications (Selection Criteria):

1. Currently hold or be working towards the completion of a formal qualification in social work, social welfare, or related discipline and / or extensive prior experience in working within the community sector.
2. Prior experience in providing support services to the relevant target groups, including young people, women who have experienced domestic and family violence, or people experiencing homelessness, will be a significant advantage.
3. A working understanding of client confidentiality and privacy as well as demonstrated experience of working cross-culturally, with an understanding of cultural safety and its application in service delivery.
4. Understanding of issues affecting women and children in Central Australia that contribute to their experience of domestic, family and sexual violence.
5. Ability to work collaboratively with other support services, as well as ability to work autonomously with limited supervision.
6. Proficient level of computer literacy.
7. Ability to work in a fast-paced environment with strong organisational, time management and multi-tasking skills.
8. Ability to adhere to all WoSSCA policy and procedures as well as working in accordance with the ethics, mission and vision of the organisation.

Our Employment Conditions:

- Must be an Australian Citizen or have unlimited work rights within Australia.
- A National Police Criminal History check (less than 3 months old) with acceptable outcome.
- Northern Territory Working with Children Clearance (Ochre Card).
- Current NT Driver's Licence.
- Current First Aid Certificate or willingness to obtain one.
- This position will work under the policies and procedures of WoSSCA and in accordance with ethics, mission statement and vision of the organisation as the employer. It will also meet the relevant policy and legislative requirements of the funding body and the government.
- WoSSCA programs are funded through government grants, and a close relationship exists between the organisation and relevant government departments. Therefore, an appreciation and understanding of relevant government policies, initiatives and their applications is necessary to the success of the organisation.

Authorised by: **Date: March 2026**

Wayne Dalton
Director of HR, Strategy and Business