

NCEC Capability Statement – Parks & Maintenance



Company Overview

Nundah Community Enterprises Co-operative (NCEC) is a social enterprise that delivers a range of services including parks, property maintenance and cleaning/ car washing.

We care about doing a good job and doing a good job sustainably.

Our strength is in the reliability and consistency of our service. We always meet or exceed contract expectations. Over our 25 years of work we have had 100% contract retention.

Our Team is skilled across a range of services including horticulture, landscaping, and cleaning. We are a local and ethical employer, creating long-term employment opportunities for people with barriers to employment in Queensland, and use environmentally sustainable practices.

By working with us you support your community.



Company Data

Company Name: Nundah Community Enterprises Cooperative Ltd

ABN: 32 626 984 486

Address: 5 Nundah St,
Nundah QLD 4012

Contact Information:

Richard Warner
CEO

Mob: 0437 110 120

Email: Richard@ncec.com.au

Business Name: NCEC Parks & Maintenance

Registered charity (ACNC) Public Benevolent Institution (PBI)

Our Services & Capabilities



We are a certified diverse supplier who can help you meet your S in ESG through our services

Our Services

Facilities maintenance
Cleaning/ Car Washing
Landscaping/ Mowing

Industry Sectors

Government
Corporate
Private
Community



Award winning local & social enterprise business



Ethical & long-term employer of disadvantaged Australians



Environmentally sustainable practices



About Us

An Enterprise Supporting ‘People, Place & Planet’.

It started with a lawn mower and a group of people hungry for work

NCEC was formed in 1998 to create sustainable employment and training opportunities for people with cognitive and/or psycho-social disabilities. We do this through our services to Business, Government & Community.

The NCEC Parks & Property Maintenance crews are a multi-skilled group of people and are committed to the service they provide. We also incorporate environmentally sustainable practices through the equipment and products we use.

We are always seeking additional commercial maintenance contracts and are looking to expand our Parks & Property Maintenance divisions to provide employment to more disadvantaged workers.

NCEC has delivered contracts for Transport and Main Roads Queensland (TMR), Mirvac Corporation’s Toombul Shopping Centre, Brisbane City Council and many more. Many of our relationships are ongoing and have been historic social procurement partnerships.

The success of our customer relationships and the services we deliver, have been instrumental in the development and growth of our business and in creating sustainable employment for our workers.



Our Clients



Department of Housing, Local Government, Planning and Public Works



Current & Past Projects

100% retention rate of our Business & Government contracts over 25 years

Period	Client	Contract
2023 - present	BGIS/ Virgin Australia	Property maintenance of Hangar & Simulation Centre
2023 - present	Department - Public Works / Queensland Courts	Supreme & Magistrates Court Brisbane CBD lawn, internal & external gardens
2022 - present	Wavell Heights Community Hall	Property and tenancy management including property improvements
2019 - present	Department - Housing	Maintenance housing unit complexes in Fortitude Valley Region
2019 - present	Mirvac	Maintenance of indoor plants and external gardens for Toombul Shopping Centre
2005 - present	Department of Transport & Main Roads (TMR)	Maintenance of vacant properties (49,000 square meters)
2002 - present	Brisbane City Council/ Nundah Village	Maintenance of streetscape and gardens
2002 - present	Brisbane City Council/	North Brisbane Region Park Maintenance (over 200,000 square meters) grew from two-small parks to more than 50 local public parks

Our customers say:

'Were so proud of the partnership we have with NCEC. They provide such amazing landscaping services, I've never seen the centre look as good as it does now'. (Melanie Hodge Centre Manager Mirvac Toombul - 2020)

'It was NCEC that kicked it off [social procurement], and over time, that relationship's grown bit by bit, and we've also formed relationships with a range of other organisations with different contracts' (Brisbane City Councilor Adam Allan speaking to Westpac Wire Magazine 2023)

Our employees say:

"You feel good because you have done something for yourself and proud because you have done something for the community" (NCEC member interviewed for 2019 University of Queensland Research).

"This job has helped me to become the person I am". (NCEC member interviewed for 2019 University of Queensland Research).

Insurance

Ansvar Public Liability Insurance	\$20 million
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Approvals, Registrations & Certifications

ISO 45001 Gardening & Maintenance	Equal Assurance
Workplace Health & Safety Policies	Approved by BCC, BGIS/AVETTA, MIRVAC/ RAPID
Social Enterprise Certifications	Social Traders Certified
ACNC Charitable Status	ACNC Registered. DGR &PBI Status
Annual Independent Financial Audit	SPS Audit

