

Position Description

Cleansing Crew Operator

Division	City Services
Business Unit	City Cleansing and Resource Recovery
Grade	B
Date	February 2024

Council overview

Our people are passionate about their communities and connected to their teams. They're motivated by our genuine commitment to diversity and inclusion, demonstrated by our clear, compelling plan for our global city: Sustainable Sydney 2030 – 2050 Continuing the Vision.

Caring for our city, creating a future for all is our purpose. No matter the role we play, caring for our communities, environment, work, and people is our foundation. We're passionate about our city: its venues, facilities, open spaces, and everything we do to make it a great global city. And our people: our commitment to social justice so no one gets left behind.

Our values

We have 3 values that guide our everyday behaviours and reflect us at our best.

Make a difference: We care about our community and strive to be our best every day. We act with integrity in the best interests of our city and colleagues.

Better together: We do our best when we listen to the voices of others and work as a team. We celebrate our diversity, finding ways for everyone to belong.

Embrace possibilities: We encourage curiosity and are open to new ideas. We challenge ourselves to find the best solutions for our city and our organisation.

Primary purpose of the position

The primary purpose of the position is to achieve a clean and safe City by undertaking street cleansing and waste removal duties, through the operation of plant & equipment and by undertaking a range of manual tasks in a safe, efficient, and courteous manner.

Key accountabilities

- Effectively provide quality street cleansing and waste removal services within the City Local Government Area in accordance with agreed performance standards.
- Operation of plant and equipment in accordance with NSW Road Rules & Regulations and/or approved safe work method statements.
- Ensure customer requests are completed efficiently and within nominated timeframes.

- Promote the City's Cleansing Operations team as an effective business unit in accordance with the City's Values.
- Update and maintain accurate daily services run schedules, office records and reporting in line with the City's records management policies and procedures.
- Work within timeframes to meet event cleansing requirements.
- Report to the Team Leader any defects or faults related to the City's infrastructure. For example, damaged signs, bins, trip hazards, graffiti, blocked drains etc.
- Assist in the provision of on-the-job training in conjunction with Team Leaders and Trainers.
- Position will be required to work from various depots as instructed by Manager / Team Leader.
- Work within all Council health and safety policies, wear, and use personal safety equipment provided.
- Adhere to all relevant Council policies and procedures as relevant to this position.
- Actively participate in all training and development activities as well as the City's performance management system.
- Undertake other reasonable tasks, responsibilities or duties as required by Management related to this role.

Key challenges

- Operate items of plant & equipment and undertake manual tasks associated with the City's cleansing operational requirements.
- Undertake duties and ensure work complies with safe work procedures, policies, and procedures relevant to the task being carried out.

Key relationships

Who	Why
Internal	
Team Leader, Cleansing Manager and Cleansing Operations Manager	• Receive advice and report on progress in relation to cleansing and waste removal in the LGA. • Identify emerging issues/risks and their implications and propose solutions.
Team Members	• Work in conjunction with other Cleansing & Waste staff to ensure work is coordinated within timeframes and specifications and that an effective workflow is achieved.
External	
Residents and Visitors to the City	• Promote Council's image by being efficient and courteous to the general public.

Key dimensions

Decision making

Is aware of the decisions that need to be referred to a manager or supervisor and acts accordingly when required.

Reports to:

Team Leader, Cleansing Operations

Essential Knowledge, Skills & Experience

- Demonstrated experience in a broad range of cleansing services.
- Have and maintain a level of physical fitness sufficient to undertake all activities related to street cleaning and waste collection within the City.
- Hold a current Class MR / HR Drivers Licence.
- Demonstrated ability to operate a variety of plant and equipment in a safe and efficient manner.
- Ability to follow directions and work with minimum supervision.
- Demonstrated reliability, punctuality, and ability to work cooperatively in a team environment.
- Demonstrated commitment to customer service.

Capabilities for the position

The City's capability framework outlines the capabilities everyone needs to work well in their role. They are expressed as behaviours that show expected knowledge, skills, and our values. There are capabilities for employees and managers which provide clarity, common language, and consistency.

Focus capabilities

The capabilities in bold are the focus capabilities for this position. The focus capabilities are those judged the most important at the time of recruiting for the position.

Capability Group	Capability Name	Level
Personal attributes	Act with Integrity and Courage	Intermediate
	Demonstrate Accountability	Foundational
	Manage Self	Intermediate
	Display Resilience and Adaptability	Foundational
Relationships	Work Collaboratively	Foundational
	Communicate and Engage Respectfully	Foundational
	Community and Customer Focus	Intermediate
	Influence and Negotiate	Foundational
Results	Deliver Quality Results	Foundational
	Create and Innovate	Foundational
	Plan and Prioritise	Foundational
	Think and Solve Problems	Foundational
Resources	Finance	Foundational
	Technology and Information	Foundational
	Assets and Tools	Foundational
	Procurement and Contracts	Foundational