

POSITION DESCRIPTION



Integrated Dual Diagnosis Practitioner

Connexions

About Jesuit Social Services

Jesuit Social Services is a social change organisation working to build a just society where all people can live to their full potential. We do and we influence. We accompany people and communities to foster and regenerate the web of relationships that sustain us all – across people, place and planet; and we work to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

Our Vision

Building a Just Society

Our Mission

Standing in solidarity with those in need, expressing a faith that promotes justice.

Our Values

- Welcoming – forming strong, faithful relationships
- Discerning – being reflective and strategic in all we do
- Courageous – standing up boldly to effect change

Our Purpose

We work to build a just society where all people can live to their full potential – by partnering with community to support those most in need and working to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

Position details

POSITION TITLE:	Integrated Dual Diagnosis Practitioner
PROGRAM:	Connexions
LOCATION:	Metropolitan Melbourne and surrounding suburbs
REPORTING RELATIONSHIPS:	This position reports directly to Program Coordinator This position doesn't have any direct reports
EFFECTIVE DATE:	May 2026

Position Purpose

- To work collaboratively as a member of the Connexions team to provide medium-term counselling, psychosocial support and therapeutic case management support to marginalised young people experiencing substance use and mental health concerns.
- To facilitate pathway options for marginalised young people into mainstream mental health, alcohol and drug, other health, welfare, education/training and community services.
- To contribute to the ongoing development of Connexions practice standards and service innovation.

Program Purpose

Connexions

Connexions seeks to improve the quality of life of young people with complex difficulties associated with mental health issues and substance use. The program provides an integrated support response, allowing for tailored support which can include clinical assessment, assertive outreach, flexible therapeutic counselling, case management, suicide prevention, drug and alcohol interventions, clinical consultancy, advocacy, and information and referral.

Duties of the position

- Undertake individual counselling, assertive outreach and case management with young people who present with intersecting substance use and mental health concerns. This includes providing suicide identification and risk assessments.
- Facilitate access for marginalised young people to mainstream agencies such as mental health, alcohol and drug services and other community services. This includes developing creative and flexible programmatic responses to maximise accessibility for young people with long-standing and entrenched barriers to engagement.
- Ensure the maintenance and timeliness of appropriate files, records and statistics to facilitate evidence-based practice, quality service delivery and accountability.
- Compliance with relevant legislation and commitment to continuous quality improvement processes.
- Participate in regular supervision, team meetings and professional development including participation in regular network meetings.
- Other duties as required.

Key Selection Criteria

1. Tertiary qualification/s in Social Work, Youth Work or Psychology (or similar) and/or relevant experience in field
2. Demonstrated commitment and ability to engage and work effectively with disadvantaged young people, particularly those who present with substance use and mental health concerns and intersect with homelessness, justice and other statutory systems.
3. Demonstrated experience in completing assessments and providing therapeutic counselling and casework with marginalised young people experiencing substance use and mental health concerns.
4. A sound therapeutic framework and an understanding of psychosocial support, dual diagnosis and family inclusive principles.
5. Capacity to work well in a team of professionals with a range of qualifications and experience and fulfil reporting and administrative requirements of the role.
6. Ability to conduct oneself and undertake role responsibilities in a way which reflects and upholds the organisation's identity and ethos (as encapsulated in our purpose, vision, mission and values).
7. Capacity to engage in reflective processes that are aimed at strengthening and deepening a collective commitment to the organisation's identity and ethos.

Key Performance Indicators

- Service Delivery – Delivery of therapeutic counselling, psychosocial support, high-quality risk assessment skills, casework and advocacy support to young people in a professional and accountable manner
- Program - Participation in supervision, team meetings, professional development and program quality improvement activities
- Networking – Sound relationships are developed with partner agencies and broader community sector
- Administration – Timely data entry, professional management of high-quality participant files

Key responsibilities of Jesuit Social Services Employees

Our organisational identity and ethos

The work of Jesuit Social Services is informed by Catholic Social Teaching and our Jesuit tradition of respecting the preciousness of each human being, walking with the disregarded, and caring for the earth.

All employees are responsible for:

- Demonstrating an understanding of, and a capacity to uphold Jesuit Social Services' organisational identity and ethos (as encapsulated in our purpose, vision, mission and values) in the execution of their role responsibilities.

Service delivery/ Practice Framework (program delivery roles)

- Engage and build positive and constructive relationships with internal and external stakeholders and program participants
- Deliver services consistent with program guidelines, relevant legislation and funding agreements
- Communicate clearly with others
- Manage competing priorities in a high-volume work environment
- Fulfil the reporting and administrative requirements associated with the position
- Other duties as required.

Service delivery/ Practice Framework (shared services roles)

- Engage and build positive and constructive relationships with internal and external stakeholders
- Deliver services consistent with shared services guidelines, relevant legislation and funding agreements
- Communicate clearly with others
- Manage competing priorities in a high-volume work environment
- Fulfil the reporting and administrative requirements associated with the position
- Other duties as required.

Team work and supervision (program delivery roles)

- Work effectively as part of a team, contributing to group outputs and reflective practice
- Actively participate in regular supervision with the line manager, staff meetings and professional development opportunities.

Teamwork and supervision (shared services roles)

- Work effectively as part of a team, contributing to group outputs
- Actively participate in regular supervision with the line manager, staff meetings and professional development opportunities.

Continuous Improvement and Professional Standards

- Demonstrate a commitment to own learning and development
- Commitment to risk management and continuous quality improvement processes
- Compliance with relevant legislation, Code of Conduct, policies and procedures of Jesuit Social Services

Diversity and Inclusion

- Demonstrate respect and acceptance of diversity at all times and provide culturally appropriate support to all including Aboriginal and Torres Strait Islander peoples and those who identify as LGBTQIA+
- Interact with staff, participants and other stakeholders in a manner that is inclusive, respectful and non-discriminatory

Mandatory Position Requirements

- Current National and International (where required) Police Check
- Current Employee Working with Children Check
- Valid and current Australian Drivers Licence
- Proof of eligibility to work in Australia

Safeguarding Children and Young People

Jesuit Social Services takes child protection seriously, we undertake a range of checks and processes to ensure safeguarding of children, and you are required to meet the behavior standard outlined in our Code of Conduct.

Ecological Justice

Jesuit Social Services is committed to ecological justice, which is the intersection of social and environmental justice. We strive to protect, nurture and restore healthy and equitable relationships between people, place and planet which, when damaged, lead to disadvantage, poverty, inequality, prejudice, and exclusion. This commitment is embedded in our organisational culture, program practice, advocacy and our business processes.

Conditions of Employment

Conditions of employment are in accordance with the current Jesuit Social Services Collective Agreement and Jesuit Social Services Policy & Procedures, including the Code of Conduct.

Employee Acknowledgement

I, _____ (please print name) acknowledge that I have read and understood the contents of this position description.

Employee Signature:

Date: _____

Position Description Approved by:

GM/Director or ED

Position Description Review Date:

[May 2028]