

Working Women Queensland Social Worker

As a Social Worker in the Working Women Queensland program at Basic Rights Queensland, you provide social work services under the direction of a Manager. You contribute your expertise to individual matters and help ensure quality service delivery. Your work focuses on client service, individual advocacy and ongoing client support to deliver outcomes for individual clients. You contribute to:



*Direct client work
delivering quality and inclusive
services that have a meaningful
impact and are responsive to
client/community need.*

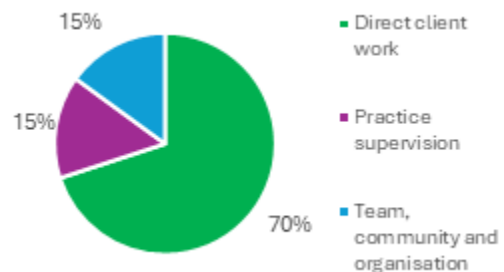


*Practice supervision
overseeing processes and practices that
comply with funding, accreditation and
risk-management requirements, and
leading a team that lives our values,
focuses on performance, and has impact.*



*Community/organisation
engaging with the community to
leverage and amplify our impact,
while supporting operational,
administrative and sustainable
practices.*

You should expect to spend almost all of your time on direct client work, a portion of time supporting practice supervision/development, and some time contributing to the organisation & broader community.



To succeed in this role, you need:

- Tertiary qualifications in Social Work.
- A minimum of 2 years' experience in the provision of counselling, support, casework and advocacy, reflected in a high level of knowledge and skills in responding to the impacts of intersectional oppressions and trauma.
- A commitment to an intersectional feminist framework, social justice, equity and empowerment of diverse women and gender diverse people and communities.
- Strong communication and interpersonal skills, with the ability to build and maintain strong relationships.

Your key responsibilities include:



Direct client work

- Provide appropriate and timely information, support and referral, short-medium term individual counselling and case management with women and gender diverse people, using a flexible, trauma-informed, culturally responsive, and relational approach.
- Work collaboratively in the development and delivery of quality group activities for women and gender diverse clients.
- Recording client data accurately, maintaining high quality notes and case work records and being prepared to demonstrate that the needs of clients are adequately addressed
- Following client service and administrative practices of BRQ, including the BRQ Policy Manual and the NACLC Risk Management Guide



Practice supervision.

- Following strategies and policies that protect clients' rights and ensure quality standards, and constantly improve and innovate in service delivery
- Participating in service checking, file reviews and compliance processes under the guidance of your Manager
- Contributing to reflective practice discussions and social work training initiatives
- Assisting in implementing policies and procedures that protect clients' rights and enhance service delivery
- Maintaining awareness of risk and escalating complex or high-risk matters to your Manager or Senior workers.



Community/organisation

- Assisting with stakeholder engagement and training to promote our services, build partnerships, and advocate for key issues
- Supporting strong relationships with the women's services, legal, community and industrial sectors and ensuring collaborative referrals within and outside BRQ
- Other duties as directed by the CEO/ Director/Manager