



Supporting our community on all sides

Position	Mental Health Practitioner – Mental Health Care Partners
Status	Part-time – fixed-term contract ending 30.06.2028
Hours/Days	67.5 hours per week
Location	Redcliffe, Queensland
Responsible to	Mental Health Care Partners Team Leader – Redcliffe Medicare Mental Centre
Remuneration	SCHADS Level 5

Organisational Profile

Community is committed to supporting people across all life stages and experiences to lead active, healthy and socially connected lives. Community's programs empower people to maintain their independence, connect with their community, manage their health and lifestyle and address the challenges that life can present.

We provide programs and services in areas of aged care, children, family & individual support, mental health, disability, housing & homelessness, drug & alcohol recovery and NDIS. Through our Neighbourhood Centres and Community Development programs, we also offer Emergency Relief, Social Inclusion activities, Food Security, Multicultural Support, community gardens and venue hire.

Service Profile

Community's Medicare Mental Health Centres (MMHCs) are safe and welcoming spaces that provide high-quality, multidisciplinary mental health support for adults experiencing mental health concerns and psychological distress.

Funded by Brisbane North PHN, the Centres deliver free, integrated services that include immediate support through drop-in, comprehensive biopsychosocial assessment, brief intervention, peer support, psychosocial support, psychological therapies, care coordination and navigation, as well as support for carers and families.

Through collaborative assessment, recovery planning and multidisciplinary support, the Centres assist people to improve their mental wellbeing, strengthen social connectedness and access the services they need to address the broader factors impacting their mental health, including housing, employment, physical health, alcohol and other drug concerns, and domestic and family violence. Services are delivered using recovery-oriented, strengths-based, person-driven and trauma-informed frameworks.

The Mental Health Care Partners (MHCP) Pilot is a new Brisbane North PHN initiative that builds on the MMHC model by strengthening the integration between primary care and specialist mental health services. Delivered through a multidisciplinary team based within the Medicare Mental Health Centre and working in partnership with participating General Practices, the pilot aims to improve access to coordinated, person-centred care for adults experiencing complex mental health needs. During the initial implementation phase, the program focuses on recovery-oriented care coordination, comprehensive assessment, collaborative shared care planning, service navigation and multidisciplinary coordination to improve continuity of care, reduce system fragmentation and support people to receive the right care, at the right time, in the right place. As the pilot progresses, the program will continue to evolve in line with the Mental Health Care Partners Model of Care and funding requirements.

Position Objective

The Mental Health Practitioner – Mental Health Care Partners will provide high quality, recovery-oriented mental health support to participants engaged with the Mental Health Care Partners program. The role delivers coordinated clinical and psychosocial interventions to individuals experiencing complex mental health concerns. The practitioner works collaboratively with participants, GPs, peer workers and broader community supports to improve continuity of care and mental health outcomes.

Main Duties and Responsibilities

- Undertake comprehensive biopsychosocial assessments and recovery-oriented support planning
- Deliver evidence-based therapeutic and psychosocial interventions appropriate to participant need
- Provide community-based outreach support within participants' homes and community settings to assist participants to engage with services and work towards their recovery goals
- Develop collaborative shared care plans in partnership with participants, GPs and relevant service providers
- Deliver in-reach support within participating GP practices
- Support integration between primary care, specialist mental health and community support systems
- Coordinate multidisciplinary care in partnership with GPs, and other service providers
- Facilitate warm referrals and coordinate transitions between services
- Maintain accurate and timely participant records across organisational databases
- Deliver flexible and assertive outreach and care coordination for participants experiencing complex mental health, physical health and psychosocial support needs

Additional Responsibilities

Program Administration

- Maintain a high level of accurate, professional participant and program records across multiple databases and in accordance with organisational and legislative requirements
- Ensure all processing and reporting requirements are performed to a consistently high standard and within specific timeframes

Communication

- Develop and maintain rapport with participants and relevant stakeholders
- Communicate using recovery-based, trauma-informed and respectful language that values a person's efforts and skills
- Communicate with participants without judgement, bias or expressing personal opinions regarding their lifestyle or choices
- Utilise a wide range of effective listening skills and techniques that have a strong evidence base
- Regularly report to the Team Leader and wider team about the ongoing progress of each participant

Collaborative Practice

- Display effective interpersonal and networking skills that will promote Communify and its programs in the wider community
- Contribute to professional development activities that further the vision and goals of Communify's Medicare Mental Health Centres
- Contribute to the successful running of the Medicare Mental Health Centre through a willingness to support team members and leadership in times of change
- Strive to maintain and build positive relationships with all new and existing stakeholders
- Actively network, refer and respond to other Communify services and programs in a timely manner

Organisational Culture and Participation

- Contribute to creating a positive, empowering and collaborative team and organisational culture
- Abide by all relevant policies and procedures and participate in their development and review
- Commit to maintaining a high level of professionalism and confidentiality with other staff members and stakeholders
- Actively participate in all required staff meetings, team building activities and all Communify staff professional development activities
- Undertake training and professional development in accordance with the requirements of the position
- Actively participate in regular internal supervision and performance management and capability development processes, including individual work plans and individual development plans

Workplace Health and Safety

- Comply with all applicable legislation, policies and procedures, and guidelines related to governance, human resources, occupational health and safety, privacy and ethical standards
- Contribute to the achievement of a safe and healthy environment by carrying out the responsibilities outlined in the Communify Qld Health & Safety policies manual.

Selection Criteria

Required

- Applicants must have one of the following: eligibility for membership with the Australian Association of Social Workers (AASW) as a Social Worker; General or Provisional AHPRA registration as a Psychologist; General AHPRA registration as an Occupational Therapist or Mental Health Nurse; a tertiary qualification in Behavioural Science, Psychology, Human Services, Counselling, Mental Health, Community Services or a related discipline, together with demonstrated experience delivering mental health support
- Demonstrated experience supporting individuals experiencing severe and complex mental health concerns
- Demonstrated understanding of trauma-informed, recovery-oriented and strengths-based practice
- Experience delivering assessment, care coordination and psychosocial interventions
- Demonstrated ability to work collaboratively within multidisciplinary teams and alongside general practice
- Strong written, verbal and interpersonal communication skills
- Demonstrated computer proficiency, including experience with client management databases, Microsoft Office applications and electronic record management systems



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- Demonstrated ability to contribute as part of a team to provide a safe, equitable and rewarding workplace
- We work with people who are often experiencing difficult and complex life circumstances. A demonstrated ability to respond flexibly and constructively to uncertainty and ambiguity will be required

Other Requirements

- Current Driver Licence
- Working with Children Check (Blue Card)
- NDIS Worker Screening Clearance (or the ability to obtain one) is mandatory
- Current First Aid and CPR (or willingness to obtain)

A criminal record check will be undertaken for the successful applicant with ongoing employment dependent on the outcome.

Diversity and Inclusion

Communityfy pays its respects to the traditional custodians across the lands in which we work, and we acknowledge the Elders past, present and emerging.

Communityfy is committed to being an inclusive organisation and strongly encourages applications from Aboriginal and Torres Strait Islander peoples, culturally and linguistically diverse communities, people with lived experience of mental health challenges, LGBTQIA+ communities and people living with a disability.



Declaration

I agree that I have read and understand the position description details above.

Name

Signature

Date
