

Position Description

Position Title	Family Safety Counsellor - (Partner Safety Contact Worker)
Position Number	P
Type of Employment	Part Time
EFT	0.4
Status	Fixed-term until June 2028
Division	Mental Health and Social Impact
Unit and Team	Mental Health & Wellbeing Counselling (Hume) & Family Violence
Enterprise Agreement and Classification	Community Health Centre (Stand Alone Services) Social and Community Service Employees Multi Enterprise Agreement 2022. Level 5
Reports To	Team Leader- Counselling (Hume) and Family Violence
Primary Location All staff are required to travel between sites	12-28 Macedon St Sunbury Required to travel across all sites

Omnia Community Health is a unified, not-for-profit community health organisation established through the merger of Sunbury and Cobaw Community Health and Nexus Primary Health on 1 January 2026. We are committed to enhancing access to safe, high-quality, and sustainable health and community services across the Hume, Macedon Ranges, Mitchell, Murrindindi and Strathbogie local government areas.

We bring together deep community connections, shared values, and specialist expertise to deliver a broad range of services, including general practice, allied health, disability support, mental health, early childhood and family services, aged care, and community wellbeing. Services are provided from sites in Broadford, Kinglake, Kyneton, Romsey, Seymour, Sunbury and Wallan, with outreach into surrounding communities.

Grounded in the social model of health, our multidisciplinary teams recognise the impact of social, economic, cultural and political factors on health and wellbeing. We work in partnership with individuals, families and communities to deliver person-centred, inclusive and culturally safe care.

Developed by/Date: People and Culture / December 2025	Approved by: Executive Director People and Corporate
Scheduled Review: December 2026	Version No. 2.4

All employees contribute to our shared purpose by:

- Supporting community and individual health through health promotion, prevention, early intervention and place-based consultation
- Delivering care and services that reflect the diverse lived experiences of our clients, and
- Collaborating across teams to drive innovation, equity and continuous improvement.

Omnia Community Health is an equal opportunity employer and a health-promoting workplace, committed to building a diverse workforce and inclusive culture. We welcome applications from people of all cultural backgrounds, Aboriginal and Torres Strait Islander peoples, people with disabilities, those from the LGBTIQ+ community, and other underrepresented groups.

We are committed to the safety and wellbeing of children and vulnerable people and uphold a shared responsibility in the prevention of and response to family violence. All employees are required to meet relevant compliance and screening obligations as part of their employment.

Our Values



Division, Unit and Team

The Counselling Hume and Family Violence team sits within the Mental Health and Wellbeing Unit in the Mental Health and Social Impact Division. This Division provides a range of services across the prevention and treatment continuum with a focus on communities who need our services most including women, children and families and people from diverse communities and of Aboriginal and Torres Strait Island backgrounds. Programs are funded through a range of sources including the government, non-government and community sectors and are informed directly by community through codesign and engagement with people with Lived and Living Experience.

The Mental health and Wellbeing Unit provides a range of services committed to assisting members of the community to reach their personal potential through the provision of counselling and support services and programs, using evidence-based frameworks, and engaging in consultation activities designed to improve the wellbeing of individuals and the wider community. Services include short-term psychological support, generalist counselling, trauma-informed therapy, and clinical care coordination. Programs are delivered across the Macedon Ranges, Hume, Mitchell and Murrindindi areas using a social model of health, inclusive of individual, group and collaborative care models.

The Counselling (Hume) and Family Violence Programs at Omnia Community Health deliver inclusive, therapeutic support to adults, young people, children, and families across the Macedon Ranges and Hume/Merribek catchments. Services include individual, group, and case-based counselling, as well as targeted interventions for those impacted by family violence, including women, children, and families, and programs for men who use violence. Working within a social model of health, the programs partner with other Omnia services and external agencies to provide trauma-informed, accessible, and effective support that promotes safety, wellbeing, and recovery.

Position Overview

The Family Safety Counsellor – Women’s Contact (Partner Safety Contact Worker) provides counselling and support to current or former partners of participants in our Men’s Case Management and Mens Behaviour Change Programs. The role involves completing risk assessments, developing safety plans, providing referrals, and supporting partner wellbeing throughout the program duration.

Duties and Responsibilities

- Provide individual counselling and support to women impacted by family violence
- Complete MARAM-aligned risk and needs assessments for current and former partners of MBCP participants
- Maintain contact and ongoing communication with women during their partner’s participation in MBCP
- Liaise with MBCP facilitators to ensure timely, coordinated and safe service responses

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- Develop and review safety plans and respond to urgent needs
- Provide information, referrals and advocacy including with Centrelink, courts, housing and other supports
- Co-facilitate or contribute to SCCH therapeutic or support groups as required
- Maintain timely, accurate documentation and records in client systems
- Participate in clinical supervision, team meetings, and professional development
- Represent SCCH in relevant family violence networks and stakeholder forums
- Contribute to program planning, evaluation, health promotion and quality improvement activities
- Perform other duties as required to support service outcomes and client safety

Key Selection Criteria

Essential

- Demonstrated commitment to the principles of community health and the social model of health, including the ability to work in partnership with individuals, families and communities to address the social, cultural, economic and environmental factors that influence health and wellbeing.
- Demonstrated understanding of and commitment to delivering services that are person-centred, inclusive and responsive to the diverse needs, backgrounds and lived experiences of clients, including Aboriginal and Torres Strait Islander peoples, people with disabilities, LGBTIQ+ communities, and culturally and linguistically diverse populations.
- Proven ability to work effectively as part of a multidisciplinary team, contributing to a positive team culture, sharing knowledge and supporting collective approaches to client care, service planning or organisational development.
- Experience in working within the Family Violence sector working with Victim/survivors of Family Violence with sound knowledge of family violence, risk assessment, safety planning, and sector navigation.
- Intermediate or above MARAM training and Family Violence Information Sharing Scheme knowledge.
- Experience providing counselling to individuals impacted by trauma, including women and children.
- Experience working collaboratively with MBCP programs or similar family violence services.
- High-level communication, interpersonal and documentation skills.
- Ability to contribute to integrated service responses across mental health, family violence, aged care and social support systems, and to work collaboratively with other providers, referrers and stakeholders
- Demonstrated commitment to working with individuals and communities who experience marginalisation, disadvantage or systemic barriers – with a focus on cultural safety, empowerment and co-design

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Desirable

- Comprehensive MARAM training
- Experience in counselling with men, youth and women across various family contexts

Qualifications and Registration

- Tertiary qualification in Social Work, Psychology, Counselling or related field
- Minimum five years' experience in the sector
- National Criminal History Check (NCHC)
- NDIS Worker Screening Check
- Working with Children Check (WWCC)
- Current Victorian Driver's Licence

Acknowledgement

I hereby accept and agree to the duties in this Position Description. I understand that this Position Description is to be read in conjunction with my Contract of Employment and agree to abide by the terms and conditions stipulated therein.

Name	Please print
Signature	Incumbent
Date	