

Social Worker, Notifier Support Service

Advertising summary:

Exciting opportunity at Ahpra, bring your industry expertise and experience, be instrumental as a team member in the notifier support service. Work with clients both virtually and in person. Join Ahpra where your work matters

Advertising text:

The Australian Health Practitioner Regulation Agency (Ahpra) works in partnership with 15 National Boards to implement the national regulatory scheme for health professionals. Ahpra's overall mission is to protect the public by regulating health practitioners efficiently and effectively in the public interest to facilitate access to safer healthcare for all the community.

The Notifier Support Service (NSS) sits within the National Legal Practice at Ahpra and works to support the Health Regulation Directorate and the Office of the CEO. The NSS is a national service providing professional trauma informed and high-quality process information and navigation support to notifiers and witnesses, initially in sexual misconduct matters. The social worker will play a key role in this small team within Ahpra. They will work within a multi-disciplinary setting, working closely with Regulatory and Legal Advisors.

We have a full-time, ongoing position available in our Melbourne office.

In this role you will:

- Manage a caseload to ensure a high standard of service and support to notifiers and witnesses working cooperatively with notifications and legal staff, external legal firms and other relevant stakeholders.
- Ensuring notifiers and witnesses are informed about the notification process and prepared for tribunal hearings and legal processes, where relevant.
- Provide information, emotional support, and referral pathways to notifiers and witnesses who are eligible for the service. The role does not include providing therapeutic counselling to individuals.
- Monitor and report on your caseload and contribute to the ongoing development of the service.

About you

You will be the process navigator for the notifier/witness, by being committed to supporting them through a regulatory and legal process. You will have exceptional interpersonal and communication skills, able to express empathy, understanding, and warmth, while communicating in clear and accessible ways. You will have the ability to engage effectively and professionally with internal and external stakeholders on various levels. Previous experience working with clients remotely is desirable. You will also meet the following criteria:

- Qualification: Degree in Social Work and eligibility for membership with the Australian Association of Social Workers (AASW).
- Minimum of five (5) years case management or social work experience that includes providing assistance, support, information and referral pathways to notifiers and witnesses in long-running and emotionally challenging legal processes.
- Proven ability to work in a demanding environment and provide guidance to others in managing complex and sensitive situations and issues.
- Experience working as part of a multidisciplinary team and demonstrated ability to use initiative, self-awareness, and sound judgement.
- Relevant Working with Children check for your state or territory

You embody our values of Integrity, Respect, Collaboration and Achievement, enabling you to build trust with stakeholders.

Role Description:  [Social Worker, Notifier Support Service](#)

What we offer:

- We are a stable workforce, with internal opportunities for growth and development
- Flexible working practices: best of both worlds, working a mix from office and remotely
- Outstanding employee benefits and private health insurance
- Attractive salary of \$118,551 per annum plus superannuation

To apply:

- Click 'Apply for this job' to submit your application and view the position description
- Your application must include a current resume and a cover letter addressing the "Experience" section of the Role Description (2 page maximum)
- Applicants must be an Australian Citizen, Permanent Resident or hold a valid work permit or visa. Work eligibility will be checked as part of the recruitment process
- For any queries or a confidential discussion regarding this position, please contact recruitment@ahpra.gov.au

Closing Date: 11:30pm AEDT Wednesday 18 February 2026

Please note applications will be screened and shortlisted during the advertising period. Should we receive suitable candidates during this time, the advertising period will cease.

Offer of employment is subject to successful background (pre-employment screening) and Criminal History checks.

Ahpra requires all employees to comply with Ahpra policies, including the [Flexible working policy](#)

Ahpra acknowledges the Traditional Owners of Country throughout Australia and their continued connection to lands, waters and communities. We pay our respect to Aboriginal and Torres Strait Islander cultures and Elders past and present.

With respect, no agencies please