

Position Description

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| Position Title | Therapeutic Practitioner |
| Position Number | P5473 |
| Type of Employment | Part Time |
| EFT | 0.6 EFT |
| Status | Ongoing |
| Division | Mental Health & Social Impact |
| Unit and Team | Family Services & Housing |
| Enterprise Agreement and Classification | Community Health Centre (Stand Alone Services) Social and Community Service Employees Mult Enterprise Agreement 2022 Level 5 |
| Reports To | Team Leader CATCH Program |
| Primary Location All staff are required to travel between sites | 7 Dairy Lane, Broadford |

Omnia Community Health is a unified, not-for-profit community health organisation established through the merger of Sunbury and Cobaw Community Health and Nexus Primary Health on 1 January 2026. We are committed to enhancing access to safe, high-quality, and sustainable health and community services across the Hume, Macedon Ranges, Mitchell, Murrindindi and Strathbogie local government areas.

We bring together deep community connections, shared values, and specialist expertise to deliver a broad range of services, including general practice, allied health, disability support, mental health, early childhood and family services, aged care, and community wellbeing. Services are provided from sites in Broadford, Kinglake, Kyneton, Romsey, Seymour, Sunbury and Wallan, with outreach into surrounding communities.

Grounded in the social model of health, our multidisciplinary teams recognise the impact of social, economic, cultural and political factors on health and wellbeing. We work in partnership with individuals, families and communities to deliver person-centred, inclusive and culturally safe care.

All employees contribute to our shared purpose by:

- Supporting community and individual health through health promotion, prevention, early intervention and place-based consultation
- Delivering care and services that reflect the diverse lived experiences of our clients, and
- Collaborating across teams to drive innovation, equity and continuous improvement.

Omnia Community Health is an equal opportunity employer and a health-promoting workplace, committed to building a diverse workforce and inclusive culture. We welcome applications from people of all cultural backgrounds, Aboriginal and Torres Strait Islander peoples, people with disabilities, those from the LGBTIQ+ community, and other underrepresented groups.

We are committed to the safety and wellbeing of children and vulnerable people and uphold a shared responsibility in the prevention of and response to family violence. All employees are required to meet relevant compliance and screening obligations as part of their employment.

Our Values



Division, Unit and Team

The Family Services and Housing Unit at Omnia provides a range of services to adults and young people. We provide inclusive services to all people in the community, via a range of disciplines, using a broad range of approaches that respond to the needs of the client.

The Family Services and Housing Units sit within the Mental Health and Social Impact Division. Working from a social model of health, the team works in partnership with other programs at Omnia and other agencies to provide responsive and effective programs and services. Programs are offered across the Macedon Ranges, Hume, Mitchell, Murrindindi and Strathbogie Shires

The role is part of the **CATCH Team (Children, Adults, Therapy, Counselling and Healing)**, a skilled multidisciplinary group of professionals committed to supporting children and families in the therapeutic space. The team operates across multiple sites and outreach locations across the Murrindindi and Mitchell Shires.

Position Overview

The CATCH Therapeutic Counsellor is responsible for delivering high-quality, trauma-informed counselling to children, young people and adults, supporting improved emotional wellbeing, resilience and functioning. Working within the multidisciplinary CATCH (Children, Adults, Therapy, Counselling and Healing) team, the role provides individual and, where appropriate, group-based therapeutic interventions across centre-based and outreach settings.

The Therapeutic Counsellor adopts a person-centred, strengths-based and culturally safe approach, informed by the social model of health, and works collaboratively with clients, families, internal programs and external services to ensure coordinated, holistic care. The role focuses on assessment, therapeutic engagement and intervention, contributing to positive client outcomes while fostering safety, trust and empowerment

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Duties and Responsibilities

- Provide trauma-informed, evidence-based counselling to children, young people and adults, applying established therapeutic frameworks within a defined scope of practice.
- Undertake structured psychosocial assessments and develop, implement and review client-led care plans to support therapeutic goals and outcomes.
- Deliver individual therapeutic interventions and, where appropriate, contribute to group programs across centre-based and outreach settings.
- Build and maintain effective therapeutic relationships that support engagement, safety and client empowerment, while maintaining clear professional boundaries.
- Exercise sound professional judgement in managing client presentations, seeking guidance and escalation for complex or high-risk situations in line with organisational protocols.
- Work collaboratively within a multidisciplinary team to support integrated care, including contributing to case discussions and coordinated service responses.
- Liaise with relevant internal and external services to facilitate referrals, continuity of care and holistic support for clients.
- Maintain accurate, timely and compliant case notes and client records in accordance with organisational, legal and professional standards.
- Participate in regular supervision, reflective practice and ongoing professional development to support safe and effective service delivery.
- Contribute to program delivery, service improvement activities and team processes, including feedback, reporting and evaluation as required.
- Comply with organisational policies, procedures and safeguarding responsibilities, including privacy, confidentiality and child safety requirements.

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| Target Population | Children, young people and adults |
| Service Delivery Model | One to one, groups, community outreach |
| Service Location | 7 Dairy Lane, Broadford Requirement to travel to other Omnia sites on occasion |

Key Selection Criteria

Essential

1. Demonstrated commitment to the principles of community health and the social model of health, including the ability to work in partnership with individuals, families and communities to address the social, cultural, economic and environmental factors that influence health and wellbeing.
2. Demonstrated understanding of and commitment to delivering services that are person-centred, inclusive and responsive to the diverse needs, backgrounds and lived experiences of clients, including Aboriginal and Torres Strait Islander peoples, people with disabilities, LGBTIQ+ communities, and culturally and linguistically diverse populations.
3. Proven ability to work effectively as part of a multidisciplinary team, contributing to a positive team culture, sharing knowledge and supporting collective approaches to client care, service planning or organisational development.
4. Deliver evidence informed, trauma informed counselling interventions to children, young people and adults, using a range of appropriate therapeutic modalities
5. Establish and maintain safe, respectful and professional therapeutic relationships that promote trust, engagement and client empowerment
6. Demonstrated ability to flexibly manage competing priorities and stressful situations, monitoring own stress levels and practicing and promoting self care strategies
7. Liaise with internal programs and external service providers to provide holistic, client- centred responses and effective referrals
8. Able to demonstrate creativity, critical thinking and sound problem solving skills
9. Knowledge and understanding of the drivers/causes of family violence and child and family vulnerability as well as the child and family services/broader social services sector and their fundamental practices and theories

Desirable

- MARAM, CISS, FVISS Training completed

Qualifications and Registration

- Bachelors in Social Work or equivalent therapeutic qualifications and work-related experience in Infant, Child & Adolescent related disciplines
- Most hold current National Criminal History Check, NDIS Worker Screening check and valid Working with Children Check
- Must hold current Victorian Driver's Licence.

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Acknowledgement

I hereby accept and agree to the duties in this Position Description. I understand that this Position Description is to be read in conjunction with my Contract of Employment and agree to abide by the terms and conditions stipulated therein.

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| Name | Please print |
| Signature | Incumbent |
| Date | |