

July 2023

Youth Development Worker - Case Coordinator - Services for Young People (Youth Refuge)

What we do

waysss deliver funded services and programs for family violence and homelessness and are the largest provider of housing and in the Southeast Region including the local government areas of Greater Dandenong, Frankston, Casey and Cardinia.

We are committed to:



Our values

We are:



Why we exist

Our purpose is to provide safe housing and support options for the people in our community experiencing family violence, housing insecurity and homelessness.

Our vision is that people we support have a safe home and freedom from discrimination and violence.

The role

Services for Young People provide transitional support and access to crisis and supported accommodation options for young people aged between 16 and 25 who are experiencing or at risk of homelessness. The service aims to increase the capacity of young people to live independently through: improving access to long term stable and affordable housing; providing assistance with securing income support and connecting young people with a range of social support.

Reporting to the Team Leader of EYA (Youth Refuge) the position is responsible for providing information, support and advocacy to young people (aged 16 – 25) who are experiencing homelessness or are at risk of homelessness and encourage and facilitate young people's participation in meeting the objective of independent living if necessary and/or family (carers) reunification where safe and appropriate.

Duties include:

- Using an Advantaged Thinking approach, undertake comprehensive risk assessments and assessing and prioritizing the client's immediate social support and housing needs and goals.
- Providing practical support outcomes through a goal setting and coaching based approach.
- Liaising and consulting with internal and external stakeholders relevant to the delivery of services to broker opportunities for young people accessing the service
- Participating with partnership agencies in the development and delivery of complimentary youth programs including the Living and Life Skills Program.
- Liaising with the Family Worker where family (carers) reunification is safe and appropriate.
- Facilitating referrals and providing support for young people to access services.
- Advocacy and support activities.
- Ensuring the health and safety of self and others in the workplace by working in accordance with legislative requirements and Wayss policies and procedures

About you

You will have:

- Appropriate tertiary qualifications in Social Work, Social or Behavioural Science, Psychology, Youth or other relevant discipline at degree level or above.
- Relevant experience working in the community services sector with young people, with a sound knowledge of the housing and support needs appropriate to them.
- Demonstrated experience and capability in:
 - risk and client needs assessment
 - case management
 - advocacy and support
 - client referrals
 - Working autonomously under limited direction
- Knowledge of relevant theories including Advantaged Thinking, coaching methodologies, adolescent development, strengths-based approaches and reflective practice.
- Sound knowledge of homelessness, with an understanding and commitment to the social and political context of homelessness.
- Demonstrated experience building positive relationships with a broad range of internal and external stakeholders that contribute to the objectives of reducing homelessness for young people.
- Demonstrated ability to contribute to improving service delivery and practice that support better outcomes for young people through positive engagement and empowerment.
- Excellent written and verbal communication skills.
- Computer skills and working knowledge of Microsoft Office.

This role requires a current Driver's Licence and valid 'Employment' category - Working with Children Check Card. The candidate will need to have successfully completed Wayss pre-employment screening, a police check.

POSITION DESCRIPTION

What is important to wayss must be important to you

- At wayss, we embrace a culture of diversity and inclusion within our workforce and approach to service delivery. We are responsive to the needs of Aboriginal and Torres Strait Islander people, people from LGBTIQ and culturally and linguistically diverse communities, people living with a disability and people of all ages. wayss is proud to be Rainbow Tick Accredited and welcomes everyone across the LGBTIQ community.
- We encourage people with lived experience to apply for roles at wayss.
- wayss is committed to being a child safe organisation. wayss has a zero tolerance of any abuse or maltreatment of children and young people. Every person who is part of the organisation must treat the rights, interests and safety of children and young people as paramount.
- wayss values the voices of our clients. We recognise that we deliver higher quality and safer services when we hear from people with lived experience. We are committed to providing opportunities for clients to participate and provide feedback on our service design and delivery.
- wayss aligns with the MARAM framework and ensures our services are effectively identifying, assessing and managing family violence risk.
- wayss is committed to the health, safety, and wellbeing of its staff. wayss and its staff must comply with a range of statutory requirements, including equal opportunity, occupational health and safety, privacy, and trade practice.



20 Princes Highway Dandenong VIC 3175

Phone: (03) 9791 6111

wayss.org.au