



DISABILITY SUPPORT WORKER POSITION DESCRIPTION

Job Description:

The Disability Support Worker plays an important role in supporting people with disability to build skills, achieve their goals, and participate fully in their communities. Through tailored training and support, they help individuals enhance their daily living, employment, social, and recreational skills in ways that reflect each person's unique strengths, needs, and aspirations.

A strong focus is placed on promoting independence, community inclusion, informed decision-making, and personal choice. By working collaboratively with each individual, the Disability Support Worker empowers people to live meaningful lives, exercise control over their own decisions, and engage in activities that are important to them..

About Us:

We are an NDIS registered disability support provider, specialising in tailored supports to meet each participant's unique needs—including Supported Independent Living (SIL).

We have a strong, values-based culture, where we understand that great client support starts with great teamwork. We care as much about our people as our clients.

We are searching for highly reliable, trustworthy people who can approach situations with empathy, deliver high levels of engagement in a caring and calming approach. We are looking for people to join our team who have a genuine passion for helping and supporting others.

Type of Employment:

We have opportunities in Casual, Part-time and full time positions.

You will report to:

Our Head of Operations.

Our Location:

Various locations across Melbourne.



Main Duties and Responsibilities:

You'll be providing personalised care and support to clients in line with their care plans, including:

- Personal tasks
- Domestic assistance
- Respite care
- Social support
- Transport
- Meal preparation
- Group participation
- Life skills development

Qualifications / Requirements:

- Cert III Individual Support, Mental Health, Aged Care, Community Services, Disability Work or similar.
- Current WWCC, Criminal Record Check and First Aid Certificate
- Drivers License
- Reliable and Comprehensively Insured vehicle
- Smart phone

Experience:

- Minimum 6 months relevant experience
- Experience supporting People with Disability.
- Demonstrated Continuing Professional Development.
- Knowledge of continuous quality improvement principles.

Skills:

- Excellent verbal and written communication skills, with the ability to communicate clearly, respectfully, and compassionately.
- Strong ability to build meaningful rapport and establish trusting relationships.
- Effective time management skills, with the ability to prioritise tasks while remaining responsive to clients' individual needs.
- Proficient in using the Microsoft Office Suite and other computer systems for accurate documentation and record keeping.
- Well-developed problem-solving and conflict resolution skills, approaching challenges with empathy, professionalism, and a solution-focused mindset.
- Collaborative team member who values positive working relationships and contributes to a supportive and respectful workplace culture.