

Position Description

Role Title	Chief Information Officer
Purpose Preview	<p>The Chief Information Officer (CIO) is responsible for leading the strategic direction, governance, transformation and operational delivery of the organisation’s digital, data and technology capability. This executive role will drive the next phase of NT PHN’s digital maturity, positioning the organisation as a leader in data-enabled primary health care, digital innovation and connected systems across the Northern Territory.</p> <p>Leading multidisciplinary functions across Digital Transformation, Enterprise Information Management, Cyber Security, Data Governance, ICT Operations and Digital Health Initiatives, the CIO will play a pivotal role in modernising the organisation’s digital ecosystem, uplifting capability and embedding a contemporary, insights-driven and digitally connected culture.</p> <p>The CIO will champion reform and innovation across both internal enterprise systems and externally facing digital health initiatives, ensuring technology and data are leveraged to improve organisational performance, strengthen commissioning capability, support strategic decision-making and deliver better health outcomes for communities.</p> <p>As the organisation’s principal data and digital leader, the CIO acts as custodian of NT PHN’s digital and information assets, ensuring strong governance, stewardship, security and ethical use of data while fostering innovation, interoperability and future-focused service delivery.</p> <p>The role will work closely with executive leadership and key partners to establish NT PHN as a recognised leader in digital health, data intelligence and contemporary system design within the primary health sector.</p>
Classification	Executive Contract
Branch	Digital, Data and Technology
Location	Darwin or Alice Springs

Organisation Overview

Northern Territory Primary Health Network (NT PHN) is a not-for-profit organisation funded by the Australian Government to commission services to meet local health needs and priorities.

As a PHN, we are unique in that we also include the Rural Workforce Agency NT which supports recruitment, development and retention of health professionals within the NT’s primary health care sector. More information is available at www.ntphn.org.au

Our Purpose

NT PHN works towards a vision of people in the Northern Territory enjoying their best health and wellbeing. All the work that we undertake is focused on building local partnerships and directing resources towards an integrated, high quality primary health care system.

Commitment to Reconciliation

NT PHN is committed to undertaking all work within a culturally inclusive, sensitive and safe framework that supports reconciliation. The NT PHN Stretch Reconciliation Action Plan shows our commitment and dedication to embedding reconciliation initiatives into business and our everyday work.

Organisational Values



Essential Criteria

Qualifications

- Postgraduate qualification in Information Technology, Computer Science, Information Security/Cybersecurity or a related discipline; or equivalent knowledge and extensive relevant leadership experience.
- Professional certifications in cybersecurity and/or service management (e.g., CISSP, CISM, CRISC, ISO 27001 Lead Implementer/Lead Auditor, ITIL) are highly regarded.
- Demonstrated commitment to ongoing professional development and maintaining contemporary knowledge of cyber threats and emerging technology trends.

Experience

- Extensive senior leadership experience across enterprise technology, digital, cyber security and data functions within a complex or regulated environment.
- Demonstrated experience delivering enterprise-wide digital, data and technology strategies aligned to organisational priorities and long-term organisational objectives.
- Demonstrated experience establishing governance frameworks across technology, cyber security, data and information management, including Board and Audit & Risk Committee reporting.
- Proven ability to position technology and data as strategic enablers of organisational performance, innovation and improved health outcomes.
- Demonstrated transformational leadership capability, including leading organisational change and building high-performing multidisciplinary teams.
- Highly developed communication and stakeholder engagement skills, with the ability to build trusted relationships across executive, clinical, government and community sectors.
- Direct experience leading ISO 27001 implementation, accreditation and ongoing Information Security Management System (ISMS) maturity.
- Demonstrated experience leading cyber security strategy, incident response and enterprise-wide security uplift initiatives.
- Significant experience overseeing contemporary ICT environments, including cloud services, enterprise applications, identity and access management, networks and secure remote access.
- Demonstrated experience leading enterprise data governance, analytics and information management capability.
- Proven experience managing strategic technology vendors, managed service providers and complex commercial partnerships.
- Experience within the Australian health sector, including digital health, health informatics, primary care or health system integration, will be highly regarded.

Key Outcomes

Role Specific Activities

- Develop and lead NT PHN's enterprise digital, technology and cybersecurity strategy, including delivery of a multi-year roadmap aligned to organisational priorities, service delivery outcomes and risk appetite.
- Provide strategic advice to the CEO, Senior Executive Leadership Team and Board on technology, cyber security, digital transformation, data capability, emerging risks and investment priorities.
- Lead the development and integration of enterprise data, analytics and business intelligence capabilities to translate organisational and service provider data into actionable insights that support healthcare planning, performance reporting, commissioning, service improvement and evidence-based decision-making.
- Establish and maintain effective enterprise technology governance and assurance frameworks, including ISO 27001 ISMS oversight, cyber security governance, risk management, architecture, policies, standards and continuous improvement.
- Lead organisational cyber security preparedness and response, including incident management, crisis coordination, third-party security assurance, resilience planning and post-incident review.
- Embed a strong organisational cyber security and digital culture through executive leadership, awareness initiatives, capability uplift and change management aligned to organisational and ISO 27001 requirements.
- Oversee secure, reliable and contemporary ICT service delivery across cloud and on-premises environments, ensuring resilience, business continuity and disaster recovery capability for critical systems and services.
- Lead enterprise technology investment planning, budgeting, procurement and vendor management to ensure strategic alignment, value for money and effective performance of managed service providers and partners.
- Lead the delivery of enterprise digital, data and technology transformation initiatives through effective program governance, project delivery and organisational change leadership.
- Provide strategic oversight to ensure the organisation's data, digital and governance foundations are mature enough to safely and responsibly adopt emerging technologies, such as Artificial Intelligence (AI)
- Lead and develop a high-performing internal technology and digital team, fostering accountability, innovation, collaboration and continuous capability uplift across the organisation.
- Represent NT PHN as a senior digital, technology and cyber security leader within the Northern Territory health sector and national PHN environment, contributing to strategic partnerships, sector collaboration and system-wide digital resilience.

Organisation Wide

- Work respectfully and inclusively with Aboriginal and Torres Strait Islander Peoples and people from diverse backgrounds.
- Contribute to a positive workplace culture by working collaboratively and purposefully across the organisation identifying opportunities for innovation and improvement.

- Maintain a proactive approach to work health and safety, specifically taking responsibility for the health and safety of self and others.

The responsibilities listed above are indicative and not intended to be comprehensive. Responsibilities may vary from time to time. You may be required to perform a range of tasks that are outside your primary responsibilities, but are within the scope of your skill, competency, and training, or are incidental and peripheral to your primary responsibilities.

Additional Requirements

- A current NT driver's licence
- Ability to obtain a police clearance