



Position Description – StandBy Outreach Worker

Details	
Position title	StandBy Outreach Worker
Classification	SCHADS Level 4
Reports to	Coordinator delivering the StandBy program
Employment type	Part time
Location	Braddon ACT

StandBy Support After Suicide

StandBy Support After Suicide is Australia’s leading suicide postvention program dedicated to supporting people and communities affected by suicide. Established in 2002, StandBy operates in every state and territory.

Workplace Health and Safety (WHS) Statement

Wellways is committed to providing and maintaining a safe and healthy workplace for all workers(including contractors and volunteers) as well as participants, visitors and members of the public. Hazards and risks to health and safety will be eliminated or minimised, as far as is reasonably practicable.

We are committed to complying with the Work/Occupational Health and Safety Acts, Regulations, codes of practice and other safety guidance material.

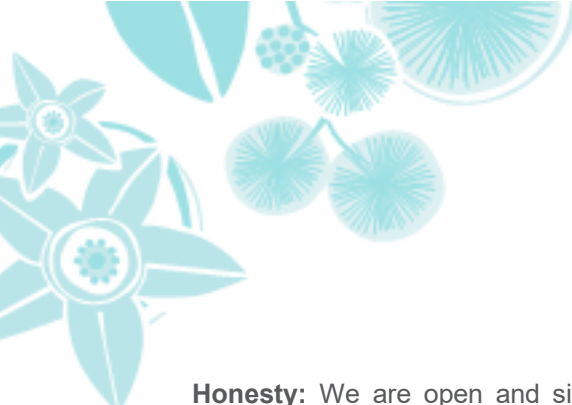
The responsibility for managing health and safety ultimately rests with the directors and management teams. Workers also have important responsibilities for health and safety of themselves and others in the workplace.

Position summary

The role of the StandBy Outreach Worker of the ACT/Murrumbidgee is responsible for assisting the Coordinator in delivering support for people bereaved or impacted by suicide, community engagement, education and training, as well as other events and activities as directed by the StandBy Coordinator.

Values

Wellways values of honesty, acceptance, equity, flexibility, commitment and participation are at the heart of everything we do. They’re the blueprint for how we work.



Honesty: We are open and sincere in all interaction, we show care and consideration to all our stakeholders, we take responsibility for our actions

Acceptance: We champion and respect all voices and choices, We accept people no matter how complex their needs, We see the person, the family and the community

Fairness: We believe everyone has the right to a fair go, we challenge social injustice and advocate for change, we collaborate to solve problems

Commitment: We are committed to our work and we won't give up, we have the courage to make decisions and are accountable for our actions, we dare to go down new roads and challenge accepted wisdom

Participation: We promote participation and transform lives and communities, we value the expertise and contribution of everyone we work with, we build knowledge and lead conversations

Our values drive our decision making and are integral to who we are and what we do. StandBy is underpinned by the three-step philosophy which is an adaption of the work of Associate Professor Judith Murray:

- Respect
- Understanding
- Support for the health and wellbeing of those impacted or bereaved by suicide

Experience, qualifications, and other requirements

- An understanding of and experience in suicide postvention service provision and associated issues, bereavement and/or related disciplines such as trauma, grief and loss with demonstrated evidence of sector engagement, community development and partnerships
- Skills and qualifications that meet SCHCADS Award – Level 4
- Prerequisites including:
 - relevant qualifications or substantial experience in a relevant allied health or community services discipline including psychology, counselling, mental health, social work, or community development
 - demonstrated ability, exceptional skills, knowledge and outcomes attained through previous appointments, service and/or study with a combination of experience, expertise and competence sufficient to perform the duties required at this level
- Applied Suicide Intervention Skills Training (ASIST) is desirable (however preferred applicant will be supported to obtain upon recruitment)
- StandBy is committed to creating an inclusive and diverse workforce that reflects the people and communities we support. We encourage applicants from diverse backgrounds, including (but not limited to) Lived Experience of Suicide, Aboriginal and Torres Strait Islander, CALD and LGBTQIA+
- Hold a current 'C' class driver license



- Hold, or be eligible to apply for, working with children check in relevant jurisdiction https://www.nationalcrimecheck.com.au/resources/working_with_children_checks_in_australia
- Reside within the Standby region PHN area
- Regular travel throughout the region is a requirement of this position.

Program specific

Support the StandBy Coordinator to:

- Ensure quality delivery of the StandBy program in line with the StandBy Model in accordance with the StandBy manual and guidelines, including:
 - responding to notifications and support requests
 - oversight of the casual support team including participating in all scheduled communication processes and professional development and assisting in evaluation processes
 - delivery of community engagement, education and training, following asset-based community development principles, across the region
 - receiving program oversight, guidance and support from the StandBy Coordinator well as providing feedback and continuous improvement initiatives to the StandBy Coordinator
 - maintenance of accurate service delivery documentation and input accurate data into the StandBy database
 - maintenance of high level of knowledge/skills of best practice relating to suicide postvention
 - championing the voice of 'Lived Experience'
 - collaborative engagement with relevant individuals, stakeholders and groups of diverse backgrounds, abilities, ages and genders
 - compliance with overall service provision requirements including evaluation, reporting (workplan and progress reports and advisory group reports) and other performance measures for the program in accordance with organisational, contractual, and legislative frameworks
- Collaborate with the dedicated line manager to receive operational support; and
- Manage personal self-care.

Administrative and general duties

- Participate in regular PSD sessions with the line manager and external supervision as required
- Participate in staff meetings, training sessions and other network meetings as appropriate within budgetary considerations
- Participate in training and professional development relevant to insert name of partnering organisation
- Perform other duties as directed that are within the limits of the employee's skill, competence and training and the scope of the employee's award classification
- As an employee, work in a healthy and safe manner and adhere to workplace health and safety policies and procedures

Selection criteria

- Below are the essential (unless otherwise indicated) qualifications and experience a person requires to successfully fulfil the responsibilities of this position. An applicant must provide specific information and/or examples of how you can meet each of these criteria in your application to be considered for this position
- Possession of relevant tertiary qualifications and considerable demonstrated knowledge and skills in working with people bereaved through suicide and/or dealing with severe personal trauma
- Demonstrated, well developed interpersonal and communication skills, both written and verbal, including public speaking, facilitation, consultation, and the ability to work effectively both as part of a team and with a broad range of stakeholders
- Experience and skills in critical response management including on-call team coordination, crisis counselling, trauma response and self-care management practices
- Demonstrated knowledge and skills in, and a proactive approach to community development practice, including knowledge of local community infrastructure and network
- Ability to undertake collaborative activities, manage community-based projects including planning and evaluation
- Ability to work autonomously or with limited guidance
- Ability to operate Windows applications at an intermediate general level, including the following Microsoft applications: Word, PowerPoint, Outlook, Excel, and demonstrated experience in working with a national database