



Community-Based Trauma Recovery Facilitator – South Brisbane/Logan

Role Title	Community-based Trauma Recovery Facilitator, Communities Healing to Thrive Program
Team	Community Partnerships Team
Location	Brisbane South and Logan focused
Level	Level 5 –Social, Community, Home Care and Disability Services Industry Award. \$100,783 – \$105,349 pro-rata, (depending on experience) plus leave loading and option to salary sacrifice.
Reports to	Community Partnerships Team Leader
Contract	12 months Fixed Term, Full-time – 76 hours per fortnight

Our Vision

Healing the past, nurturing the future.

Our vision is for refugee survivors of persecution to live lives liberated from the harms of torture, trauma and human rights injustice. We exist to nurture meaningful futures by assisting refugee survivors to heal, belong and thrive in our community.

Our Values

Kindness

We care.
In all our work, survivors of torture and trauma come first.

Optimism

We believe in meaningful futures.
We are committed to healing being a journey of growth across mind, body and spirit.

Perseverance

We don't give up. We understand that healing requires time, patience and courage for individuals, families and communities.

Fairness

We believe that recovery from trauma is about justice and that to heal is a human right.

Honesty

We act openly and ethically.
We are committed to delivering impactful services.

Role Purpose

The primary purpose of this role is to work alongside and support community leaders and active community members in the Ipswich region as they support their communities' emotional, relational and mental health and wellbeing.

Central to the role is co-design and co-delivery of community-based healing workshops which enhance understanding of trauma recovery across mind, body and spirit and incorporate connection to family, culture, community and place.

Character

We are looking for confident **Community-based Trauma Recovery** facilitators who are passionate about trauma recovery for people from refugee backgrounds.

We are looking for someone who can compassionately and courageously use their excellent facilitation skills to find ways to engage and empower all those they engage through their work.

We value creativity, adaptability and the ability to keep up to date with fast changing community needs and engagement opportunities in the context of a busy team.

The successful applicant will possess excellent communication skills and be able to effectively communicate with a diverse range of audiences and groups of people.

We value authentic, self-aware workers who are passionate about empowering others by creating experiential opportunities to better their mental health through collective healing practices.

We believe in cultural respect. We are looking for a team member who can successfully work collaboratively with our staff who come from a wide range of cultural and religious backgrounds.

The successful candidate will be committed to human rights and believe in social justice irrespective of differences related to gender, age, culture, religion, sexuality, disability, socio-economic status or political opinion.

Responsibilities

1. Work with community leaders and active community members to co-design and co-facilitate workshops for community members to build cultural identity and shared language around mental health and wellbeing, that achieve outcomes related to healing, belonging, thriving and justice.

2. Provide one on one support to community leaders and active community members on specific topics or community issues.
3. Undertake extensive community engagement to build knowledge of communities' culture and concerns, support community-run healing activities and build relationships of mutual trust
4. Engage in active listening and dialogue to understand recovery needs and barriers across the lifespan within communities
5. Ensure QPASTT activities are safe for participants across a range of diversities including ethnicity, class, gender, sexuality.
6. Network and engage with stakeholders including community leaders and other community agencies to ensure that QPASTT is collaborative in responding to community need and ensure high quality support is available.
7. Support team members to deliver appropriate activities which support healing and the opportunity to thrive and belong in the Australian community.
8. Prepare appropriate documentation and reports and maintain files, records, statistics and evaluation data.

Requirements

1. Ability to apply QPASTT's healing, belonging, thriving and justice framework to group and community engagement.
2. Tertiary qualification in relevant discipline such as counselling, community education, social work, art therapy or community development.
3. Passionate about supporting trauma recovery in a community setting
4. Demonstrate an understanding of the refugee and settlement experience, as well as the impact of trauma on learning and participant wellbeing and the ability to work across cultures.
5. Lived refugee and/or settlement experience
6. High level communication skills and interpersonal skills, including written and oral skills, consultation, negotiation, advocacy, presentation and liaison skills.
7. Ability to co-design and co-facilitate community-based workshops exploring sensitive topics including trauma, mental health and community healing in an accessible and creative format, using existing materials and new approaches
8. Ability to provide one on one emotional and practical support to community leaders and active community members
9. Ability to prepare appropriate documentation; maintain files, records, statistics and data.
10. Experience in, and ability to, work in partnership with communities and other service providers to develop innovative strategies for intervention and support group work and community engagement.

Desirable

1. Experience in trauma informed group facilitation with people from refugee backgrounds
2. Experience working in the mental health sector

Additional Requirements

1. Current Positive Notice Blue Card and provision of an annual federal police check;
2. Current Queensland C Class driver's license;
3. Willingness to work across both Brisbane and Logan offices;
4. Flexibility to work out of standard hours

Application Process

To apply, please submit the following documents:

1. A cover letter detailing why you would like to work with QPASTT and how you meet the requirements of the role.
2. Your resume detailing professional experience and education.
3. A brief response (no more than one A4 page) to the responsibilities and requirements of the role.

The final date to apply is by 5pm, Thursday 11th December 2025. Please email your application to JobApplication@qpastt.org.au. Should you wish to talk with someone about this position, please contact on 0403 137 430 or Girmayg@qpastt.org.au.

QPASTT is committed to equal opportunity in employment. We will act to ensure an environment free from discrimination on the grounds of sex, gender, sexual orientation, race, ethnicity, culture, age, marital status or pregnancy, family responsibilities, disability, and religious or political beliefs.