

## COMMUNITY SUPPORT WORKER

- Part-time/Full-time position available — based in Fitzroy Vic
- Little not for profit making a big difference
- Assist vulnerable members of our community to access supports and services

### About us

St. Mary's House of Welcome is a purpose driven and values driven organisation. Inspired by the spirit of the Daughters of Charity, St Mary's House of Welcome seeks to further social justice by standing with disadvantaged people offering support, solutions and hope. We have 60 years+ experience providing services to people experiencing marginalisation, disadvantage, social isolation and homelessness and have a non-judgmental service approach to our community. St. Mary's House of Welcome is known as a voice for its clients and a fearless advocate for their rights with a commitment to empowerment and restoring independence.

### About the role

We are expanding our St Mary's House of Welcome Homlessness team and seeking experienced community support workers to join the. The Community Support Workers provide non-clinical community-based support and build respectful and compassionate relationships with participants. Our Homelessness team work collaboratively to provide a safe and supportive environment for service users, volunteers and staff. They actively engage in risk assessments and provide interim / short term case management, case coordination and referrals specific to the individual need of the client and group programs.

You will:

- Provide high quality support to participants both as individuals and in small group settings
- Assess client's wellbeing, mental health, physical health, recovery and opportunities
- Support clients to maintain and connect with family, friends, peers, community, and other services and supports
- Maintain accurate and up to date documentation in the Specialist Housing Information Platform.

### Key requirements

- A values-based approach to work aligned with our mission
- Previous experience in a direct service delivery role within mental health, homelessness and/or the wider community sector, with experience working in the sector
- Skills and experience to develop support plans (and strategies) which assist participants to achieve goals that support participants with recovery and improved health outcomes
- Experience working with people with complex needs and engaging vulnerable clients whilst maintaining clear boundaries and accountability
- Excellent communication (verbal and written) skills
- Clear and Current National Police, Working with Children and current valid Driver's license
- Strong Microsoft Office skills and capacity to use case management software Specialist Housing Information Platform
- A strong service orientation and a willingness to pitch in and help others

Relevant tertiary qualifications (Certificate IV or above).

### Next steps

Specific questions, and/or applications (including a current resume and a brief application letter outlining your experience and match to the position) can be forwarded to Jodie Douglas, Manager Homlessness Program at [jodie.douglas@smhow.org.au](mailto:jodie.douglas@smhow.org.au)

**CLOSING DATE:** Monday 30 May 2022 by 5pm.