

Job description

Agency	Department of Territory Families, Housing and Communities	Work unit	Top End Remote Services
Job title	Remote Services Team Leader	Designation	Professional 3
Job type	Full Time	Duration	Fixed to 30/06/2024
Salary	\$106,568 - \$119,351	Location	Various locations
Position number	32132 RTF 238223	Closing	19/05/2022
Contact Officer	Recruitment Officer on 08 8922 7268 or TFHC.NorthernRegion@nt.gov.au		
About the agency	https://tfhc.nt.gov.au/		
Apply online	https://jobs.nt.gov.au/Home/JobDetails?rtfId=238223		

Applications must be limited to a one-page summary sheet and detailed resume

Information for applicants – inclusion and diversity and Special Measures recruitment plans

The NTPS values diversity. The NTPS encourages people from all diversity groups to apply for vacancies and accommodates people with disability by making reasonable workplace adjustments. If you require an adjustment for the recruitment process or job, please discuss this with the contact officer. For more information about applying for this position and the merit process, go to the [OCPE website](#). Under the agency's Special Measures recruitment plan eligible Aboriginal applicants will be granted priority consideration for this vacancy. For more information on Special Measures plans, go to the [OCPE website](#).

Primary objective

Lead and supervise a team of professional and safety support staff in the delivery of integrated statutory and non-statutory welfare and safety services to vulnerable children, families to individuals, groups residing in remote communities in accordance with relevant legislation, and departmental policies and procedures.

Context statement

The Remote Child and Family Safety Program provides place-based services in remote communities with an integrated safety and support focus which combines domestic, family and sexual violence responses and interventions that are flexible and dependant on community needs.

Key duties and responsibilities

1. Be responsible for the supervision, training and development of a team of staff involved in the delivery of statutory and non-statutory welfare and safety services.
2. Maintain a high level of services to Territory Families clients through the provision of professional expertise and demonstrated best practice in the delivery of statutory and non-statutory welfare and safety services.
3. Undertake statutory responsibilities and exercise delegations under the Care and Protection of Children Act in accordance with departmental policies and procedures.
4. Ensure the availability of reliable data through the accurate and timely recording of information on Territory Families client information and case management systems.
5. As a member of Territory Families management team, contribute to the overall management of the office, including data collection, practice standards, workload trends, program development, community networking and consultation to achieve an integrated best practice approach to service delivery.
6. Participate in the Agency's After Hours Service.

Selection criteria

Essential

1. A degree of an Australian tertiary institution, which gives eligibility for membership of the Australian Community Workers Association, the Australian Association of Social Workers, or the Australian Psychological Society, or equivalent OR Diploma of Child, Youth and Family Intervention AND Vocational Graduate Certificate in Community Services Practice (Statutory Child Protection) OR Graduate Certificate in Safe Communities (Child Protection)
2. Extensive experience commensurate with the duties of the position, including highly developed professional skills in conducting strength based assessments, developing and delivering effective interventions, and a demonstrated capacity to apply best practice principles.
3. A sound understanding of the principles and functions of supervision in statutory and non-statutory welfare work and demonstrated ability to provide supportive, educative and administrative supervision of welfare staff.
4. Demonstrated ability to work effectively in a multi-disciplinary team setting, including demonstrated skills in negotiation, conflict resolution, teamwork and leadership.
5. Highly developed organisational and communication skills including the ability to work independently, manage time effectively and contribute to the professional development and learning needs of colleagues through developing and delivering formal and informal training for staff.
6. Highly developed oral and written communication skills including an ability to communicate complex issues to a wide range of people and groups.
7. Demonstrated ability to communicate and work constructively within culturally diverse settings, including a demonstrated knowledge and understanding of Aboriginal culture, family and community structures and an ability to interact with people from diverse cultures.
8. Demonstrated skills in the use of computers and an ability and willingness to undertake training in the programs computer based data entry system.

Desirable

1. Current NT driver's licence or ability to obtain.
2. In the order of five consecutive years of relevant experience and that this will include at least six months experience of child protection work and at least six months experience of working with children in care.

Further information

NTPS employees subject to CHO Directions No. 41 of 2022 requires workers in high risk places to have received their third dose (booster) by 11 March 2022 and CHO Directions 52/2022 now requires remaining employees to have received their third dose (booster) by 22 April 2022 (except where a medical exemption is granted). The recommended applicant will be required to hold a current Working with Children Clearance

Approved: May 2020
Director

Karen Broadfoot, Executive

notice and undergo a criminal history check (a criminal history will not exclude an applicant from this position unless it is a relevant criminal history). Applicants should include a certified copy of their qualifications with their application.