

POSITION DESCRIPTION

Position Title	Mental Health Clinician – Allied Health
Reporting To	Service Manager
Classification	Health Professionals and Support Services Award 2020, Level 2
Team/Service	Head to Health Hub Hurstville
Direct Reports	Nil
Date	March 2022

PROGRAM OVERVIEW

Neami National has been commissioned to operate a Head to Health Hub across the Central and Eastern Sydney PHN area. The Head to Health Hub is a temporary (“pop up”) clinic funded to June 2022. The Australian Government is providing \$10.6 million in 2021-22 to provide rapid mental health support services to New South Wales through establishing ten Head to Health pop-up sites. The [Head to Help](#) model used in Victoria will be used as the foundational model for NSW.

Funding will provide accessible, affordable mental health services and support in the community. The clinics are intended to reduce pressure on Emergency Departments and support GPs to provide treatment and care to people with mental ill health by providing settings for the provision of holistic, integrated, and ongoing care.

Consumers accessing the clinics would be triaged through a phone triage service using the Commonwealth’s [Intake, Assessment and Referral tool](#) and if necessary receive immediate on-site care to stabilise and de-escalate current concerns. Consumers would then receive additional support depending on need, including from other available services. A single state-wide intake and assessment phone service has been established, providing a therapeutic service that assesses individual needs and directs people to the most appropriate care.

POSITION OVERVIEW

Head to Health pop-up clinics are designed to support Australians in lockdown. The clinics will offer COVID-safe face-to-face services, as well as video and phone supported mental health and assessment services, ensuring people can access the services on site or from their own homes if they’re unable to travel. The clinics will have multidisciplinary mental health teams providing accessible, free mental health services and support in the community.

As an Allied Health Professional, you will draw on your discipline skills, engage with the consumers, other clinicians, the consumer’s treatment team, Neami staff and family/friends/carers to provide high quality assessments and interventions aimed at improving mental health outcomes for consumers accessing the service. The Allied Health Professional positions will look to provide short

to medium term supports to individuals and have a strong emphasis on preparing the consumer to leave the service and support their access to holistic and integrated care. This work will focus on clinical assessment and collaborative care planning.

THE POSITION

Key position Responsibilities, Duties and Accountabilities

- Engage consumers and develop trusting and professional relationships
- Engage consumers, using a strengths-based approach to complete a comprehensive mental health assessment.
- Provide evidence based and informed care from a holistic approach for short to medium term care
- Work within a holistic framework taking into account the needs of consumers, family, carers and other members of the community in order to ensure tangible outcomes
- Provide clinical assessments and brief interventions for adults and younger people accessing the service.
- Work to the principles of the Gayaa Dhuwi (Proud Spirit) Declaration in the development and delivery of services to ensure culturally safe services for Aboriginal and Torres Strait Islander people.
- Ensure records management obligations are met, in accordance with Neami National policies and procedures. This includes the retention of hardcopy and/or electronic records and ensuring files are accurate and kept up-to-date.
- Commit to understanding service consumer data requirements and to collaborate with consumers to gather relevant data.
- Consider individual and aggregated consumer data to inform practice and continuous service improvement.

ORGANISATIONAL ACCOUNTABILITIES

- Act at all times in accordance with the Neami National code of conduct
- Work in accordance with Neami National policies and procedures, including adhering to policies on Privacy and Confidentiality and Records Management
- Work in accordance with the Head to Health Hub guidelines and Intake Assessment and Referral (IAR) Model of care
- Follow safe work practices for self and others and comply with Neami National Occupational Health and Safety management processes
- Ensure risks are identified, reported, documented and appropriately managed in accordance with Neami Group policies to ensure safe and effective services.
- Proactively work towards achieving individual and team goals, whilst demonstrating Neami National core competencies and values
- Actively engage in Professional Development opportunities and embrace learning opportunities
- Take an active role in promoting and generating quality improvements processes within your area of responsibility and more generally across the organisation
- Have a commitment to promoting a diverse and inclusive environment for all staff, consumers and carers.
- In addition to the position description accountabilities, all staff are expected to undertake any reasonable tasks as directed

THE PERSON

Experience, Knowledge, Qualifications, Skills and Attributes

As a Mental Health Clinician, you will have registration with the relevant accreditation body in your field. It is a responsibility of the incumbent to maintain all registrations requirements with the appropriate registration authority and continuing professional development

- **Social Worker** – It is a mandatory requirement that the candidate is eligible for membership to the Australian Association of Social Workers (AASW) and that the candidate does not have any other outstanding professional competency or ethical issues, or complaints known to the AASW which may preclude membership to the association. Incumbent is required to have a minimum 2 years' experience in mental health practice and current Accredited Mental Health Social Work endorsement with the Australian Association of Social Workers (AASW) would be highly desirable.
- **Psychologist** – General or Clinical Registration with the Australian Health Practitioner Regulation Agency (AHPRA)
- **Occupational Therapist** – Registration with the Australian Health Practitioner Regulation Agency with a current annual practicing certificate is essential. Incumbent is required to have 2 years' experience in mental health practice and current Accredited Mental Health endorsement
- **Mental Health Nurse** – Registration as a Registered Nurse under the Health Practitioner Regulation National Law Act 2009 with a current annual practicing certificate from the Australian Health Practitioner Regulation Agency is essential. A relevant post registration and/or tertiary qualifications in mental health nursing would be highly desirable. Credentialed status with the Australian College of Mental Health Nurses (ACMHN) would be highly desirable.

Additional essential requirements include:

- **Australian Police Check**
- **Australian working rights**
- **NSW Working With Children Check**
- **Current Drivers License**
- **Up-to-date Vaccination record**

ACKNOWLEDGEMENT OF POSITION DESCRIPTION

This position description is current at date of approval. It may change from time to time to reflect operational needs and changes to organisational reporting relationships.

I have read, understood and accept the responsibilities and accountabilities as outlined above in this position description.