

Community Mental Health Practitioner

Our vision: *People and communities have strong mental health and wellbeing.*

Our purpose: *Partnering with clients and carers to deliver mental health and wellbeing services that enhance quality of life.*

Our values: *Hope, Creativity and innovation, Client focus, Making a difference, Integrity.*

Position Information

Purpose	<p>The Community Mental Health Practitioner (CMHP) will support clients within the Yandina Transitional Housing and Mental Health Accommodation Pathways at Discharge services (MHAPD), in line with Mind's Model of Recovery Oriented Practice.</p> <p>This position provides recovery based interventions aimed at successfully supporting clients to address and overcome barriers that contribute to homelessness or increased risk of homelessness. The CMHP role is one of direct service provision, predominantly working alongside the client on an individual basis, often within the community.</p>
Position reports to	Service Manager
Mind classification level	SCHADS Level 3
Stream	Victoria Operations
About the service	<p>Yandina Transitional Housing and MHAPD services sit within Sub-Acute partnership within Mind Australia and operates within a client centered framework, providing recovery oriented services to persons with severe and persistent mental illness. Within these two services outreach support is offered to adults experiencing homelessness, or who are at risk of homelessness, whilst providing community health service relevant to mental health recovery. Yandina and MHAPD provide assistance and advocacy to support accommodation access through the provision of strengths focused support utilising the assertive outreach model of care.</p> <p>The Yandina & MHAPD services operate together both operating within the Melbourne Inner-East catchment covering the municipalities of Whitehorse, Manningham and Monash. The MHAPD service operating in Ovens Murray is based in Wangaratta and part of the Yandina & MHAPD services. The 3 services operate as one team.</p>

Mind values the experience and contribution of people from all cultures, genders, sexualities, bodies, abilities, ages, spiritualities and backgrounds. We encourage applications from Aboriginal and Torres Strait Islander peoples, people with a lived experience of mental ill-health and recovery, people living with disability, those who identify as LGBTIQ and applicants from culturally and linguistically diverse backgrounds.



Position description effective date	January 2022
Responsibilities	
Service delivery	<ul style="list-style-type: none"> • Provide direct support to clients, families and carers consistent with Mind's Model of Recovery Oriented Practice. • Positively influence and contribute to a service and team culture that focusses on meeting the client's goals using evidence informed practice.
Data management	<ul style="list-style-type: none"> • Ensure that all Client File information is entered in a timely manner, is accurate and meets the standards defied by Mind Australia. • Participate/lead in file reviews and Audits as required. • Meet all data entry requirements for Mindlink (and external databases where relevant). • Efficiency in delivering all other administrative tasks and reporting requirements as required.
Other	<ul style="list-style-type: none"> • Documents all activities using Mind's ICT system and processes. • Actively participate, contributing to your team and wider organisational initiatives. • Take personal responsibility for the quality and safety of work undertaken. • Encourage feedback and contributions to service delivery improvements. • Other duties as delegated.
Professional development	<ul style="list-style-type: none"> • Undertake relevant training and professional development, including regular supervision, appropriate to the primary work of the service and Mind. • Participate in reflective practice.
Accountability	<ul style="list-style-type: none"> • Conduct yourself in accordance with the Mind Code of Conduct and Mind policies and procedures which may change from time to time; • Proactively support Mind's vision of supporting people facing mental health challenges to live well and be socially included, in accordance with the Mind values. • Proactively comply with direction from the Team Leader, Service Manager and other managers within Mind.
Workplace health, safety and wellbeing	<ul style="list-style-type: none"> • Contribute actively to the maintenance of a safe workplace. • Ensure all safety issues are reported and addressed as they arise.
Lived experience	<ul style="list-style-type: none"> • Contribute to a workplace that values lived experience and the inclusion of consumers, carers and families in the work we do.



Cultural safety

- Contribute to a culturally safe workforce and service environment for staff, consumers, carers and volunteers from all cultures, genders, sexualities, bodies, abilities, spiritualities, ages and backgrounds.



Position Requirements	
Qualifications required	<ul style="list-style-type: none"> • Tertiary qualifications (minimum Certificate IV) in Mental Health, Psychology, Social Work, Occupational Therapy, Community Welfare or other health related field as designated by Mind.
Knowledge, skills and experience required	<ul style="list-style-type: none"> • Experience and expertise in working directly with people with mental health issues, complex needs, and with their families and carers. • Demonstrated ability to plan and prioritise to meet customer service delivery requirements. • Excellent customer service skills. • Ability to co-design, co-produce and co-facilitate groups and education support. • Demonstrated experience in documenting client notes, reporting and working with a variety of electronic systems. • Proven ability to work autonomously and as a member of a team. • Demonstrated understanding of available community services, networks and supports. • Awareness and understanding of the NDIS is desirable. • A lived experience of mental ill health and recovery or experience caring for a person with mental ill health is desirable.
Other	<ul style="list-style-type: none"> • Right to work in Australia. • Current valid driver's licence. • Current NDIS Worker Screening Check Clearance. • Working with Children Check or equivalent (Blue Card - QLD). • Able to obtain and provide evidence of vaccinations against COVID-19.

To learn more about Mind visit mindaustralia.org.au



You can also watch our Great Minds series of videos by visiting www.youtube.com/mindaustralia

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