

Mental Health Care Coordinator – Footprints Social wellbeing program (SWP)

Position Details

The role of the Mental Health Care Coordinator is to provide a coordinated response to older persons and or careers with mental health issues that is exasperated due to COVID-19. The care coordinator will work closely within a multidisciplinary team including psychologists, Mental Health Nurse and General Practitioners (GPs) to facilitate the provision of coordinated care and supports.

The care coordinator will ensure linkages to services to older people that are currently feeling isolated and or experiencing loneliness as a result and impacts of COVID-19. This position is responsible for ensuring that older people within the Brisbane South region are provided care coordination services to access and link individuals in with appropriate services to benefit their mental health and wellbeing. The care coordinator will instigate referrals to the mental health nurse and clinical psychology sessions through Change Futures.

The Health and wellbeing program aims to make a real difference to outcomes for older persons through:

- Promotion and coordinating connections to services and support within Brisbane South region for social and isolated older persons.
- Improve access to physical and mental health services.
- Increase self-identified quality of life including better health and wellbeing outcomes for older people.

Employer	Footprints in Brisbane Inc. (Footprints)	Program Area	Mental Health and Community Services
Location	Kingston Office/home based	Salary Range	As per Award rates
Status	Fixed Term Part Time and Full-time positions till 31 st December 2021	Hours/FTE	4/5 days week
Industrial Instrument	Social, Community, Home Care and Disability Services Industry Award 2010	Classification Level	Level 5
Reporting relationships	This role reports to the Team Leader - Care Coordination Service		

Responsibilities

Key Responsibilities
<ul style="list-style-type: none"> ▪ Work with older persons to identify appropriate services that will support them with their needs, acting as a connection point to link to services. ▪ Collaborate and engage with external providers/independent living units/ communities/government organisations/general practitioners to facilitate warm referrals. ▪ Work alongside the client/carers/supportive others to improve the health and wellbeing of clients using a strength based and recovery-oriented approach. ▪ Develop rapport and deliver targeted individualised supports that are in line with the client's personal goals, needs and choices. ▪ Assemble a care team of internal and external stakeholders (Including Mental Health Nurse and Change Futures Psychologists) to assist individuals to receive appropriate, effective, and critical services during COVID-19. ▪ Facilitate and navigate clients that are wanting to access and gain assistance with Aged Care Services and or Mental Health Services ▪ Undertake holistic psychosocial assessments and develop a person-centered goal directed care plan that is reviewed at agreed timeframes and in response to individual changing needs. ▪ Build effective working relationships with service providers and health services to educate, promote and represent the program aims to create sustainable referral generation. ▪ Represent the program and participate in networking activities, committees (internal and external to Footprints) to enhance knowledge and deliver in services to establish clear referral pathways. ▪ Undertake timely administrative activities including program specific data collection mechanisms for accurate record keeping in line with Footprints policies and procedures. ▪ Ability to collate and report on key performance indicators pertaining the delivery of the program and required organisational reports.

General

- Follow all organisational policies and procedures.
- Participate in monthly professional supervision sessions, and ongoing learning and development activities.
- Promote and maintain a safe and healthy workplace, ensuring adherence to WHS policies and procedures.
- Work within the vision, mission, and values of Footprints

Knowledge and Skills

Essential

- A Bachelor level or higher degree in social work, allied health, social sciences, or other related discipline
- Ability to oversee and adopt a strength based holistic approach.
- Well-developed written and verbal communication skills, together with the ability to develop and maintain relationships with key external and internal stakeholders.
- Computer literacy and the demonstrated ability to manage a client database and associated reports.
- Current class C driver license, Yellow Card, and satisfactory national police check

Desirable

- Current First Aid Certificate
- Experience utilising Translator and Interpretive services
- Understand of the needs of older persons in relation to their mental health and wellbeing.
- Experience of working with older persons/ the aged care system.
- Those with a lived experience or living experience of mental health are encouraged to apply.