

Position Description	
Position	Care Pathway Connector
Position Number	PXXXX (iChris)
Network	Service Network
Agreement	<p>Qualification - Nursing Nurses & Midwives (Victorian Public Health Sector) (Single Interest Employers) Enterprise Agreement 2016 - 2020</p> <p>Qualification – Allied Health Victorian Stand Alone Community Health Centres Allied Health Professionals Enterprise Agreement 2017 - 2021</p>
Classification	<p>Qualification – Nursing Grade 2</p> <p>Qualification – Allied Health Grade 1</p>
Reports to	Team Leader Care Pathways

cohealth is one of Australia's largest community health organisations delivering a range of health and support services across Melbourne's CBD, northern and western suburbs.

Our mission is to strengthen community and make a difference to the lives and wellbeing of people, particularly of those who experience stigma and the risk of marginalisation. We create impact through a powerful combination of advocacy, innovation in service delivery, and partnership with consumers, communities and other stakeholders.

Our work is informed by human rights-based principles including participation, accountability, non-discrimination, empowerment and the practice of human rights standards. We require all employees to perform in a way that is in line with these principles and we strive to have a workforce that is reflective of the community we provide services to.

We celebrate difference and welcome people of all cultural backgrounds, faiths, genders, sexualities and abilities.

Position Overview & Purpose
<p>This position sits within the Covid Response Team and is a key role in the provision of care needs assessment community members who contract coronavirus. The Care Pathway Connector advises people that their COVID test is positive and provides advice regarding self-isolation and maintaining health and wellbeing. The Care Pathway Connector also conducts a medical and social welfare screen, referring the client to appropriate health and welfare agencies. Contact with clients is via telephone.</p>

Key Accountabilities

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- Advise people with care and sensitivity that their COVID test is positive and provide advice regarding self-isolation and maintaining health and wellbeing
- Conduct a medical screen based on symptoms connected to coronavirus, referring the client into appropriate care pathways
- Liaise with GPs of clients to enable them to monitor the wellbeing of their clients who are COVID positive
- Liaise with Royal Melbourne Health to provide hospital-based or Hospital in the Home care depending on health status of clients
- Liaise with Department of Health and Human Services as required regarding the status and care of clients who are COVID positive.
- Screening clients (using developed scripts and questionnaires) to assess/determine their social situation and risk factors needing attending with a particular focus on quarantine needs
- Connect COVID positive clients to council and independent agencies as required, such as support services relating to food, housing, family violence, alcohol and other drugs.
- Use telephone interpretation when appropriate
- Ensures precise and timely documentation of client information and data collection;
- Escalate complex clients to team leader for guidance and more complex support needs.
- Carry out duties in a manner that does not adversely affect their own health and safety of others by reporting all incidents and injuries as well as cooperating with any measures introduced in the workplace to improve Work Health & Safety (WHS);
- Comply and adhere to all cohealth policies and procedures including code of conduct and values;
- Undertake special projects or tasks as required; and
- Perform all other duties as directed, within the limits of skills, competence and training to maximise flexibility and effectiveness.

Position Requirements

- Working with Children's Check (WWCC)
- Victoria Police Check
- Current Victorian Driver's License
- The Care pathways team operates 7 days per week with shift hours varying depending on service need, incumbents will be required to participate in shifts as rostered

Key Selection Criteria

- Registered clinician in Nursing or Allied Health
- Minimum of 6 months working experience in Australia
- Ability to coordinate care with other agencies

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- Ability to manage within the directed health screening script
- Ability to use client management database
- Good communications skills with clients over the telephone
- A person who can be adaptable to changing situations and dependable in terms of commitment and attendance

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