



Joe's Garden Barista and Farm Gate Assistant

Responsible to: Joe's Garden Manager

Responsible for:

Location: Joe's Market Garden

Grade: RT1

Hourly rate: \$26.03

Status: Casual

Hours: Casual

About CERES

CERES Community Environment Park is an award-winning, not-for-profit, environment park and urban farm located by the Merri Creek in East Brunswick, Melbourne. Once a landfill site and wasteland, today CERES is a thriving, vibrant community. With over 450,000 visitors a year, CERES is the most visited environmental centre in Australia.

Our Vision

Our vision is for everyone to fall in love with the Earth again.

CERES is a place for community-based learning and action. Through this, we create better ways of living together in five areas: environmental, social, economic, cultural and spiritual. You can read more about CERES, our educational programs and other social enterprises on our website: www.ceres.org.au.

About Joe's Market Garden

Joe's Market Garden is Melbourne's last surviving inner city market garden. We aim to demonstrate how an urban city farm can anchor a community and contribute to the local economy; providing an ethical market place, employment and opportunities for farmers, producers, teachers and food workers in an environment where we can celebrate the harvest.

Position Purpose

To make great coffee for the community down at Joe's Market Garden and sell the freshest produce in town!

You will be working with inspiring folks both volunteers and workers in the great outdoors. Those who are excited to be part of a growing, flexibly and adaptive team will be perfect for this position.

This position sits within the CERES Farm and Food Team and reports directly to the Market Garden Manager who reports to the Director of Business Innovation and is ultimately accountable to the CERES Board.

Key Responsibilities**1. Operations Management**

- Produce delicious great tasting coffee
- Collaborate with the Farm Gate Supervisor and the Market Garden Manager to ensure the smooth efficient operation of the café and Farm Gate
- Ensure produce is looking abundant and fresh, and assist in the refill if needed during the day
- Set up Ipads each morning
- Work under the direction of the Farm Gate Supervisor to stock take items needed for the café if need be
- Provide consistent, friendly, and informed customer service, keeping customers up to date on the providence of our food.
- Prepare and sanitize the Farm Gate retail area
- Ensure that a high standard of service is maintained to always meet customer satisfaction.
- Respond to any feedback from clients positively and respectfully.
- Ensure prices are visible at each Farm Gate
- Assist with the correct disposal of cardboard, soft plastics, waxed boxes
- Assist with the general tidying of the Farm Gate space and shed
- Pack away produce by consolidating any produce into crates and boxes
- Ensure sheds are locked up properly after each market

2. Participation & Collaboration

- Collaborate in monthly team check ins which aim to create a more efficient and satisfying retail space

3. Workplace Health, Safety & Wellbeing

CERES is committed to providing a safe working environment, and enhancing the well-being of the CERES community. Staff and volunteers are responsible for each other's safety and wellbeing, including their own. They actively participate in WHS&W consultation processes, comply with safe work instructions or procedures, and identify and report hazards, incidents and 'near misses'.

Key Performance Indicators

Performance will be measured against delivery of the key responsibilities as listed above.

Key Selection Criteria

1. Barista experience
2. Interest in local food systems
3. Experience in working in the great outdoors!
4. Experience working in teams