

POSITION DESCRIPTION

Position Title	Mental Health Practitioner
Classification	Classifications will vary depending on the role. Health Professionals and Support Services Award 2020, Level 2 (above award) Nurses Award 2010, Level 2 (Above award) Consumer Service Delivery Level 3 Consumer Service Delivery Level 2
Team/Service	Mental Health Hub (Multiple Sites)
Direct Reports	Nil
Date	August 2021

PROGRAM OVERVIEW

Neami is establishing Mental Health Hubs in Hurstville, Nepean and Seven Hills.

Funding will provide accessible, affordable mental health services and support in the community. The clinics are intended to reduce pressure on Emergency Departments and support GPs to provide treatment and care to people with mental ill health by providing settings for the provision of holistic, integrated, and ongoing care.

Consumers accessing the clinics would be triaged through a phone triage service and if necessary, receive immediate on-site care to stabilise and de-escalate current concerns. Consumers would then receive additional support depending on need, including from other available services. A single state-wide intake and assessment phone service will be established, providing a therapeutic service that assessed individual needs and directed people to the most appropriate care.

POSITION OVERVIEW

The successful candidate will play a vital part in helping some of the most vulnerable people in our communities. You will create change by assisting people experiencing emotional distress with support ranging from safety planning, support planning, counselling, therapy service intervention, and service navigation.

Neami holds a high standard of leadership and expects them to lead and maintain a positive culture, quality coaching, supervision and to motivate high performance with their reporting managers and their teams. The role also involves oversight of evaluation & reporting; contract, regulatory & organisational compliance; resource management; service development; sector leadership and continuous quality improvement.

THE POSITION

Key position Responsibilities, Duties and Accountabilities

- Engage consumers and develop trusting and professional relationships
- Engage consumers, using a strengths-based approach to complete a comprehensive mental health assessment.
- Provide evidence based and informed care from a holistic approach for short to medium term care
- Work within a holistic framework taking into account the needs of consumers, family, carers and other members of the community in order to ensure tangible outcomes
- Provide clinical assessments and brief interventions for adults accessing the Centre
- Work to the principles of the Gayaa Dhuwi (Proud Spirit) Declaration in the development and delivery of services to ensure culturally safe services for Aboriginal and Torres Strait Islander people.
- Ensure records management obligations are met, in accordance with Neami National policies and procedures. This includes the retention of hardcopy and/or electronic records and ensuring files are accurate and kept up-to-date.
- Commit to understanding service consumer data requirements and to collaborate with consumers to gather relevant data.
- Consider individual and aggregated consumer data to inform practice and continuous service improvement.

ORGANISATIONAL ACCOUNTABILITIES

- Act at all times in accordance with the Neami National code of conduct
- Work in accordance with Neami National policies and procedures, including adhering to policies on Privacy and Confidentiality and Records Management
- Work in accordance with the Head to Health Hub guidelines and Intake Assessment and Referral (IAR) Model of care
- Follow safe work practices for self and others and comply with Neami National Occupational Health and Safety management processes
- Ensure risks are identified, reported, documented and appropriately managed in accordance with Neami Group policies to ensure safe and effective services.
- Proactively work towards achieving individual and team goals, whilst demonstrating Neami National core competencies and values
- Actively engage in Professional Development opportunities and embrace learning opportunities
- Take an active role in promoting and generating quality improvements processes within your area of responsibility and more generally across the organisation
- Have a commitment to promoting a diverse and inclusive environment for all staff, consumers and carers.
- In addition to the position description accountabilities, all staff are expected to undertake any reasonable tasks as directed

THE PERSON

Experience, Knowledge, Qualifications, Skills and Attributes

As a Mental Health Practitioner, you will have relevant qualifications in disciplines such as Social Science, Social Work, Welfare Studies, Therapy, Psychology, Counselling, Peer Work, or any other health related fields.

You will have extensive knowledge and experience delivering supports and evidence-based interventions to groups such as: children & young people, family therapy, adults, older people, people struggling with addiction and those experiencing family or relationship domestic violence.

Qualifications accepted: A tertiary degree (of minimum 2-year duration) post graduate degree or diploma in relevant discipline

ACKNOWLEDGEMENT OF POSITION DESCRIPTION

This position description is current at date of approval. It may change from time to time to reflect operational needs and changes to organisational reporting relationships.

I have read, understood and accept the responsibilities and accountabilities as outlined above in this position description.