

Position Description

Practice Supervisor (Specialist Domestic and Family Violence)

Location:	Cairns	Reports To:	Program Coordinator
Award:	Social, Community, Home Care and Disability Services Industry Award, Level 6	Salary Range:	\$92,704 - \$96,805 per annum plus 9.5% superannuation (pro-rata for part time)
PD Date:	March 2021		

About us

Act for Kids is a prominent provider of free prevention, professional therapy and support services for children who have suffered abuse and support for families at risk. With over 25 centres nationally, we have supported thousands of children and their families for more than 30 years. In 2019 - 2020 we provided services to 44,894 people, including over 29,000 children.

Our unique multidisciplinary teams provide integrated therapy, sexual abuse counselling, safe houses in remote Indigenous communities, information, advice and referral services, intensive family support and preschools designed for children with additional development needs to ensure we set them up for success at school.

About our commitment

- Our vision is that all kids have a safe and happy childhood, free from abuse and neglect.
- We are a child safe organisation and all children who come into contact with our services will be provided with a welcoming and safe service.
- We prioritise working with Aboriginal and Torres Strait Islander peoples to grow our cultural expertise and deliver excellent services to children, families and communities.
- We endeavour to provide a work environment that ensures the health, safety and wellbeing of all team members is embedded in our everyday work practices.

About our values

At Act for Kids our exceptional organisational culture is aligned to our values. You will be part of a **team** that is **professional, ethical, caring, courageous** and **collaborative** and we expect you to demonstrate these behaviours throughout your career with us.

About the position

Oversee the practice of a small team of Family Support, Therapy Practitioners and Specialist Domestic and Family Violence Practitioners, this role will maximise the domestic and family violence capability of the IFS in partnership with local domestic and family violence services and other stakeholders utilising an ecological model.

Key responsibilities

- Lead the professional practice of your team.
- Manage a small caseload by engaging families, obtaining consent and developing a case plan in collaboration with the family which addresses identified needs and child protection concerns (with a focus on domestic and family violence concerns).
- Assess referrals into the IFS to screen for domestic and family violence and undertake risk assessments where domestic and family violence is identified.
- Provide colleagues and enquirers with advice on safe engagement strategies for families affected by domestic and family violence, including participating in home visits where appropriate.
- Be an active consultant in the area of domestic and family violence, including assessing client needs and decisions regarding intensive support, case management and referral pathways.
- Regularly attend and participate in case consultations and reviews.

- Facilitate social learning, community connectedness, good health and well-being in families.
- Work collaboratively with other professionals and stakeholders to ensure families goals are achieved.
- Promote the Intensive Family Support role and functions to key partner agencies and the community.
- Ensure team members maintain report records and data in accordance with organisational expectations and assist the Program Coordinator to ensure service agreement hour and client number targets are being met.
- Assist the Program Coordinator to compile monthly and quarterly reports on the IFS program in compliance with service agreement and Act for Kids' requirements.
- Comply with all Act for Kids policies and procedures.
- Maintain confidentiality and privacy in all matters relating to staff, clients, and procedures.
- Fulfil other tasks that your manager/s may reasonably ask you to perform.
- Act as a client/customer focused, values based team member and work collaboratively with other staff to achieve strong results across all activities at Act for Kids.
- Ensure behaviour during all work interactions is aligned to our values of being *professional, ethical, team oriented, caring, courageous* and *collaborative*.

About you

Qualifications

- A tertiary degree in a relevant discipline (allied health, social work, human services).
- Professional registration (if required).
- Membership of a relevant professional association (desirable).

Skills and experience

- At least 5 years' working in a domestic and family violence capacity with a case management focus.
- An understanding of contemporary issues and challenges in the field of child protection and approaches to enhancing child safety and wellbeing.
- Experience and knowledge of domestic and family violence issues including theory, dynamics and the impact on individuals, families and communities.
- Relevant experience supervising staff in similar role.
- Cultural awareness and an understanding of how to communicate and work effectively work families from different socio-economic and cultural backgrounds, including Aboriginal and Torres Strait Islander people.
- An ability to lead and build a strong, cohesive team in alignment with Act for Kids' values.
- Highly developed communication, problem solving and teamwork skills.
- An ability to manage personal emotions and stress.
- Excellent time management and organisational skills.

Other requirements

- Eligibility for a positive Working with Children Check in the applicable state of employment in Australia or exemption based on professional qualifications and registration.
- A current driver's licence.
- Applicants must be eligible to legally work in Australia and proof of eligibility may be requested.