



Case Worker

APPLICATION PACK

Position Title	Case Worker
Program/Division	QCS Substance misuse program
Pay Level	Social, Community Housing & Disability Services Award Level 4
Position Type	Up to 60.8 hours per fortnight
Location	Numinbah and Wacol
Contact	Katie Farmer, Support Services Co-ordinator
Phone	07 3620 8801
Email Application	katief@drugarm.com.au
Closing Date	

All Applications must include the following to be considered for the advertised position:

- Cover Letter
 - Resume
 - Written responses to Selection Criteria
 - Working with Children Check
 - National Police Check
 - Proof of Professional Body registration
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About the Organisation

Drug ARM (Awareness Rehabilitation, Management) is a not-for-profit organisation founded upon Christian principles. Drug ARM is committed to reducing harms associated with alcohol and other drug use and provides a range of specialised services for individuals, families and communities throughout New South Wales, Queensland, and South Australia.

Accountability

To: The Support Services Co-ordinator

By: Providing verbal and written reports on a monthly basis, or as otherwise required;

For: The effective and efficient delivery of roles and responsibilities in line with the policies, procedures and practice frameworks, defined outcomes and the position description.

Position Overview

The Case worker primary role will be group facilitation and they will co-facilitate a range of psycho-education group sessions to persons in custody or under community supervision to address substance use and related issues. The groups will consist of, short and low intensity groups, moderate intensity groups, and high intensity group programs. They will be required to conduct an initial engagement with program participants to assist to development of rapport and individual outcomes for the participant. There is strong literature highlighting the complexity of women's role as a carer coupled with the need to look after their own needs placing a unique consideration in the provision of individual and group AOD treatment responses. As such, this program is designed to foster connections within the group while providing a safe space to share and respect the unique individual experience and needs of participants.

In understanding the role that expectations of women play in substance misuse, the group is designed to broach gender stereotypes. It will also explore the important role of relationships and the role it traditionally plays in women's patterns of substance use.

Position Responsibilities

The **Case Worker** will be responsible to operate within the framework and principles of harm minimisation as articulated in *National Drug Strategy 2017-2026*, the National Aboriginal and Torres Strait Islander Peoples' Drug Strategy (2014-19) and the Queensland Alcohol and Other Drug Treatment Service Delivery Framework 2015 (and subsequent revisions of these documents)

The case worker will;

- recognise the spectrum of substance use and stages of change
- work with clients across all stages of substance use
- respond to the full range of psychoactive substances available (including alcohol, tobacco, licit and illicit drug use, pharmaceutical drug misuse, emerging synthetics, poly drug use)
- consider the support needs of the client and their family, including dependent children.
- respond to the method of use and associated risk factors, in recognition of the fact that drug use trends change rapidly
- Will be sensitive around the issues of trauma and the risk of re-traumatisation

Core components of the role will include engagement and pre and post testing assessment, group dynamics and facilitation, a knowledge of brief interventions, counselling using endorsed therapeutic approaches, harm reduction education and information, and possible referral options to other services.

Requirements of the Position

1. Deliver psychoeducation group facilitation to persons in custody or under community supervision to address substance use and related issues.
2. Provide pre and post testing sessions to identify goals and psychosocial issues, discharge/post treatment (relapse prevention)
3. To ensure the service are delivered across a range of venues including Correctional Centres and Probation and Parole District offices.
4. Work collaboratively with correctional centre staff and other relevant agencies.
5. Other duties as required from time to time to enhance services

Prerequisites for the Position

Qualification and Experience:

- Undergraduate qualifications in health/human services; minimum two (2) years' experience in the sector; and membership with a relevant professional body **OR**
- Achievement of/be working towards a relevant undergraduate qualification with experience in delivering alcohol and other drug services; *OR*
- Certificate or Diploma level qualifications with strong experience in delivering AOD services: **OR**
- No qualifications but intensive experience in delivering AOD services.

Staff will be required to have membership with a relevant professional body (or be working towards) and be a holder of a **current Blue Card**.

Criminal History Checks

Staff will be required to undergo a Criminal History Check conducted by Queensland Police and will also be required to complete Correctional Centres Criminal History Disclosure and Consent form. A **QCS ID** card will be required prior to staff accessing correctional facilities.

Skills, knowledge, experience, qualifications and or/training

- Knowledge of statutory requirements relevant to work;
- Knowledge of organisational programs, policies and activities
- Sound discipline knowledge gained through experience, training or education;
- Knowledge of the role of the organisation and its structure and service;
- Able to build effective relationships and partnerships
- Strong communication skills
- Strong community links

Attitude:

- Adhere to and practice the organisation's mission, vision and core values
- Be proactive, positive, enthusiastic, energetic, responsible and friendly
- Provide positive constructive feedback for fellow staff, supervisors, volunteers and students
- Be committed to providing quality programs and excellent services and support that represent leadership and innovation

Selection Criteria

Please respond to each criteria question to the best of your ability.

It is not expected that all applicants will have the required experience, skills and/or knowledge in all of the identified areas. The most suitable candidate may be the one who is honest about his/her limitations and openness to new learning and skills.

- SC1** Relevant qualifications and/or experience based on the pre-requisites for this position.
- SC2** Demonstrate understanding of group dynamics, group facilitation and the delivery of alcohol and other drug psychoeducation in group settings.
- SC3** Demonstrate an understanding of the socio-environmental factors that play a large part in women's substance use.
- SC4** Experience using pre and post testing/assessments, brief interventions and treatment planning for persons with substance use issues.
- SC5** Demonstrated understanding of the Stages of Change model and in particular, relapse prevention strategies
- SC6** Good interpersonal skills including communication skills, and demonstrated ability to establish effective working relationships with stakeholders.
- SC7** A good knowledge of, and skills in using the internet, Microsoft Outlook, report writing and client management database.

Other Requirements

- Willingness to work within the Christian principles of the organisation
- Police and/or Security clearances
- A valid Australian Driver's Licence
- Travel to the National Office or other locations for development and training;