



POSITION DESCRIPTION

Position	Case Support Worker - Family Violence
Reports to	Team Leader
Direct Reports	N/A
Status	Full Time, 12 month contract
Location	Morwell

BACKGROUND

The Victorian Aboriginal Child Care Agency (VACCA) is the largest organisation of its kind in Australia. VACCA is an Aboriginal community-controlled organization that supports and advocates for the Aboriginal community. Our strength lies with our people. Our team is committed to the organisation's vision and values; advocates for our children and other vulnerable community members; and shows respect for, observance and compliance with Aboriginal cultural protocols, practice and ceremony. Our Aboriginality is what distinguishes us from mainstream services and what enables us to deliver the positive outcomes we achieve for our people.

VACCA employs over 600 staff and delivers more than 70 programs across the state. VACCA's experience and expertise in the delivery of therapeutic interventions are underpinned by culture, connection, and healing. VACCA designs, develops and delivers programs with self-determination and an understanding that the intergenerational trauma experienced by our community requires intergenerational and community healing.

Central to VACCA's work is the importance of connection to family, community and culture as essential to Aboriginal children's safety, stability and ensuring that they have an ongoing sense of belonging. As Victoria's largest Aboriginal child welfare agency, VACCA will play a key role in the process of transitioning the care and case management of Aboriginal children from government and non-Aboriginal organisations to Aboriginal community-controlled organisations following the recent decision of the Victorian Government.

VACCA is implementing cultural therapeutic ways which is an agency wide framework that underpins our work with the community, our clients and staff

OUR VISION

Aboriginal self-determination - Live, Experience and Be.

OUR PURPOSE



Supporting culturally strong, safe and thriving Aboriginal communities.

PROGRAM AREA

The Morwell VACCA team works with families to promote family wellbeing, participation in the broader community and access to relevant services. The team provides families with a range of options for culturally responsive support in times of need, with a focus on positive parenting and family interaction to promote children's development.

The Morwell VACCA Family Violence Program provides advocacy, referral and support to Aboriginal women and their children who are experiencing family violence. A range of support options are available that may include short, medium and long term casework.

POSITION SUMMARY

The Case Support Worker will support the Case Managers in the Family Violence Program to provide case management to Aboriginal women and children who are experiencing or escaping family violence.

The focus of the role is to assist and support the delivery of case management by organising daily priorities, providing client transport, basic court support, administrative support, coordination of appointments, locating clients, welfare checks, closure meetings, contact with key stakeholders and other tasks as required by the Case Managers.

KEY RELATIONSHIPS

Internal: Family Violence Case Management team, Family Violence Therapeutic Intervention team, Koori Women's Diversion team, Out of Home Care team, VACCA Administration Team, VACCA Senior Management

External: Department of Families, Fairness and Housing, Court Networks, Department of Justice and Community Safety, Djirra, Safe Steps etc.

KEY SELECTION CRITERIA

- Demonstrated understanding of, and commitment to, the values that underpin VACCA' vision and purpose and the capacity to take a leadership role in championing these internally and externally
- Demonstrated awareness and appreciation of Aboriginal societies and cultures, and commitment to continually build knowledge of such, along with a high level of awareness of the key issues which impact upon Aboriginal communities
- Demonstrated awareness of family violence issues and the impacts on Aboriginal women children and families
- Demonstrated ability to apply flexible, non-judgmental and empowering approach to service delivery.



- Knowledge of local family violence programs, accommodation, legal, health and community services within the region – or the ability to acquire that knowledge.
- Demonstrated positive working relationships with other agencies in a service network, and experience with shared casework, or group work.
- Demonstrated ability to work independently and as a collaborative team member in a challenging environment.
- Demonstrated competencies in the application and use of Microsoft word applications and other data systems.
- Demonstrated interpersonal skills, sound verbal and written communication skills.
- Ability to prepare reports, submissions and other relevant documents.
- A thorough understanding of the issues relating to confidentiality and mandatory reporting provisions.

DESIRABLE:

- Sound knowledge of the Family Violence Protection Act 2008, Information Sharing and Multi Agency Risk Assessment Framework (MARAM)
- Tertiary qualification in Social Work, Psychology, welfare or a related discipline

REQUIREMENTS

- You must have and continue to hold a full Victorian Driver's Licence and a current employment working with children check card.

POSITION ACCOUNTABILITIES

DIRECT SERVICE DELIVERY

- Assist in regular and ongoing contact with women and children at locations where they are most comfortable and safe.
- Support casework plan from initial contact, assessment, case planning and review and exit planning.
- Contribute to comprehensive risk assessment as part of the initial assessment and then periodically as required.
- Contribute to a comprehensive safety plan with women and their children.
- Advocate for women and children to promote access to required services.
- Participate and assist in Group work

ADMINISTRATION

- Accurate record keeping, including case notes, completed forms and reports as required according to program guidelines and agency registration obligations.
- Assist with Case management and maintenance of client files in line with legislative and policy requirements.
- Maintain accurate statistical data using organizations current data systems as required by VACCA and Department of Families, Fairness & Housing.



- Attend regular team meetings and other forums as required.
- Undertake other duties as directed.

PROGRAM DEVELOPMENT

- Participate in local, regional and other network meetings encompassing issues and current initiatives addressing family violence.
- In conjunction with other team members undertake program promotion, presentations, community education and training activities.
- Assist in the development and implementation of new projects or initiatives relevant to supporting women and children who have experienced family violence

HEALTH, SAFETY & WELLBEING

- Ensure compliance with the OH&S Act and VACCA policies.
- Contribute positively and proactively to team and organisation wide OH&S activities.

QUALITY & CONTINUOUS IMPROVEMENT

- Ensure compliance with legislation, contract and policy requirements in your day to day work in order to meet the organisation's audit, contract and registration obligations.
- Proactively apply your specialist knowledge in the review and maintenance of policies, systems and processes.
- Continue the development of a culturally strong and positive working environment using a continuous improvement approach.

OTHER

- Participate proactively in team project initiatives
- Support other team members in periods of high demand and during periods of absence.
- Participate in project groups and attend events
- Undertake other duties as directed

ADDITIONAL INFORMATION

We are committed to Aboriginal self-determination and supporting strong, safe, thriving Aboriginal communities and aim to ensure every individual is treated with dignity, honouring all cultural backgrounds, abilities, ethnicities, sexual orientations, gender identities and spiritual beliefs.

VACCA is a child-safe organisation and is committed to ensuring the safety and wellbeing of children and young people with zero tolerance for child abuse. All successful applicants will be required to undertake a National Police Record Check and Working with Children Check prior to commencement of employment and periodically following commencement.

VACCA is an equal opportunity employer and has a smoke-free workplace policy.



VACCA

Connected by culture