



JUNO

Community project and connections worker position description

About Juno

Juno works with women in Melbourne's northern suburbs who are experiencing homelessness and family violence. Formerly known as WISHIN*, we have a long history of partnering with women to help them make lasting change in their lives.

We are an independent, feminist organisation, run by women for women, with a commitment to social change. Our approach to support is non-judgemental, evidence-based, trauma informed and person-centred.

Juno's staff work with an intersectional feminist lens, recognising the many ways women can be marginalised and the cumulative effects that multiple forms of discrimination can have. We speak out and amplify the voices of women to increase awareness of the challenges they face, the support required and to advocate for change to the systems and structures that hold them back.

Our primary role is helping women in crisis and their children find secure accommodation and access resources. We also support them to find and move into long term housing and access other specialised supports.

Juno also works in partnership with women who have experienced homelessness and family violence to promote early access to information and build capacity to avert future housing crisis.

Position purpose

The Community project and connection worker will deliver Juno's capacity building and homelessness early intervention projects.

You will be the *On Our Path Together* project lead and engage with older women who have experienced homelessness to both develop and deliver a peer-education model for older women at risk of homelessness.

You will also work in partnership with Senior Practitioners and the Strategic Service Manager to develop a range of system navigation tools.

Reports to

Strategic Service Manager

Location

The office is in Preston.

Tenure and time fraction

Contract until December 31, 2021

30.4 hours per week (0.8 EFT)

Classification

SCHADS 2010, level 5

Exemption

Juno has a pending renewal of an Equal Opportunity Exemption (A99/2012) and requests applications from women only.

Position accountabilities

Project management

- Develop project plans for Juno's community information and connection projects referencing appropriate early intervention and prevention frameworks.
- Adapt the model for the On Our Path Together peer education and community information project in line with Juno client engagement framework.
- Contribute to Juno's evidence base for how our service works with and for older women. Includes reviewing existing evidence and conducting needs analysis with older women who have experienced housing crisis and homelessness, including a focus on addressing the needs of diverse groups.
- Implement project level monitoring mechanisms and evaluation tools.

Peer education coordination

- Create opportunities for clients within the Juno network to engage as paid peer educators for the Our Path project.
- Development of Our Path peer information and support materials.
- Facilitate Our Path peer education/ participation training.
- Provide ongoing coaching and support to peer educators involved in the project.
- Working with peer educators, develop a calendar of connection opportunities and support tools.
- Facilitate process for ongoing feedback into from peer educators.

Advocacy and Networks

- Create opportunities for peer educators to take part in advocacy.
- Liaise with local stakeholder networks to seek input into project and local venues for community information and connection.
- Presentation and co-facilitation of information and connection sessions in Melbourne's North.
- Contribute to Juno project evaluations and advocacy submissions. Including developing a range of materials which showcase the key outcomes, and learnings arising from the Our Path project.

Continuous quality improvement

- Ensure the effectiveness of project by accurately collecting and documenting project participation information and data.
- Prompt responding to peer and community/stakeholder feedback
- Regularly reviewing project milestones ad outcomes and identifying areas for improvement.

Organisational resilience

- Promoting the organisation's mission, policy and practice frameworks, guidelines and programs.
- Be part of a positive, responsive and flexible team.
- Acting professionally when representing Juno using the organisation's resources responsibly.

Professionalism

- Applying relevant theories, models and frameworks to all areas of practice
- Regularly reviewing own practice and identifying areas for improvement.
- Applying ethical frameworks to own behaviours, acting with integrity

Key selection criteria

Qualifications

- Tertiary qualifications in community development, social work or public health promotion.
- Qualifications in training, trainer the trainer or extensive experience working with community and peer educators would be highly regarded.

Position competencies

- Experience working with community service or advocacy organisations focused on homelessness, gender-based poverty or older persons.
- Demonstrates application of feminist informed, evidenced based and trauma informed frameworks to practice.
- Knowledge intersectional frameworks that consider the ways that structural inequality and discrimination impact on women's experience of homelessness.
- Strong understanding of housing support and domestic and family violence support options available to consumers.
- High level consumer engagement skills. Including experience facilitating client-led and peer participation model projects.
- Demonstrated experience in developing programs or projects. Including applying knowledge of primary prevention and early intervention approaches.
- Strong project implementation skills and proven ability to coordinate time and resources across community engagement projects and sites.
- High level written and oral communication skills, including experience co-facilitating workshops, developing presentations and reports.

Personal attributes

- Works collaboratively, sharing knowledge and information and contributing to team performance.
- Adopts a positive approach when managing and resolving conflict.
- Thinks analytically and creatively in resolving problems.

Additional requirements

- National criminal history check
- Working with children check (Victoria)
- Driver's licence (Victoria)