

BUDGET AND SCHEDULE

Key Worker Development Specialist support is highly individual. It will be unique to you and based on your child's needs, what you want and what your personal or NDIS budget is. You might require weekly, fortnightly, monthly or a one off level of support. Alternatively if they are available in your location you may prefer to access groups only.

As a registered NDIS Provider, Shaping Outcomes have committed to maintain our prices at the suggested NDIS Price Guide.

DEVELOPMENT RESOURCES

If you or your child require resources Shaping Outcomes has a large library that you can access; toys, interactive games, developmental supports and much more. Your child may benefit from individualised resources like visuals and routine schedules, these come at an additional cost. These options will be discussed openly and in detail prior to being developed.

PAYMENT OPTIONS

1. NDIS Package
2. Self-Funded

QUESTIONS

1. Call us at Shaping Outcomes on 1800 317 468
2. Email us at admin@shapingoutcomes.com.au
3. Visit our website www.shapingoutcomes.com.au

TO REGISTER

1. Contact us at Shaping Outcomes; call on 1800 317 468 or email admin@shapingoutcomes.com.au.
2. A Key Worker Development Specialist will then contact you and arrange a time to discuss options that are available and what would work best for your child and family.

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SHAPINGOUTCOMES

Here to support children thrive, connect & belong

GET IN TOUCH

mail PO Box 105
Tweed Heads NSW 2485

phone 1800 317 468

email admin@shapingoutcomes.com.au
web www.shapingoutcomes.com.au

LOCATIONS

- Ballina
- Byron Bay
- Gold Coast
- Grafton
- Lismore
- Tweed

National Relay Service
1800 555 630 and www.relayservice.gov.au



KEY WORKER DEVELOPMENT SPECIALIST

Here to support children thrive, connect & belong



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WHAT IS A KEY WORKER DEVELOPMENT SPECIALIST?

A Key Worker Development Specialist (Key Worker) is a highly qualified, helpful, understanding and dedicated staff member who can act as a single point of contact for you. All our Key Worker's are qualified educators; Early Childhood, Primary Teaching or Special Education who have specialised in Early Childhood Intervention (ECI).

NDIS (National Disability Insurance Scheme) and Reimagine Australia (the peak body for Early Childhood Intervention) describes the role of Key Worker as a professional "to work directly with your family to plan and deliver services that promote learning opportunities within everyday routines or activities. The Key Worker calls in other team members when required so that your family has access to the other therapists in the therapy team as needed. The Key Worker can help families with access to other services and supports, such as planning to start school."

The value and effectiveness of the Key Worker Model is recognised in the Early Childhood Intervention (ECI) industry and the NDIS as best practice for young children with developmental delays and disabilities.

Our Key Worker's understand that as parents you know your child better than anyone else. Your relationship with them is personal and unique to your family and that will continue long after therapy and early intervention finishes. We respect and value your contribution and understand that children learn through people who they have the closest relationships with and spend the most time with.

When our Key Workers work with a child and their family, they focus on the big picture. They will help develop the skills of those people closest to your child - you, your family, your child's early education service and other members of their community. This approach will help develop the team around you and your child, provide a consistent approach and encourage every day experiences of success and inclusion.

WHY HAVE A KEY WORKER?

A Key Worker in your child's team will ensure that you are in control of your situation. Having a trusted key point of contact means, you do not have to co-ordinate a range of professionals separately or explain your story to multiple services or therapists. Developing an individual plan and service schedule that works to fit your child's and family's life and needs, will give you time to enjoy life with your child, without focusing solely on their disability.

KEY WORKER BENEFITS?

1. They will listen to what you want your child and family to achieve. Working in partnership with you to identify and address your child's needs as part of your daily routines.
2. You can turn to them for assistance, they will help you understand your child's situation, cut through jargon, navigate services and understand new information.
3. They will work with you and other care givers in your home, childcare centre, preschool/school to better progress your child's development. The Key Worker also provides emotional support, information and advice, advocacy, and co-ordination of services.
4. They will support your child with ways for them to help themselves, that are appropriate for your child's ability and learning style. Supporting you and giving your child the social and emotional tools they need to work through challenges themselves.
5. Children learn best in everyday situations with familiar people. A Key Worker will support everyday learning to naturally build on opportunities for growth and development already being provided within: the home; community such as playgroups, parks, sports, shopping and local events; learning environment such as preschool, day care, classroom and whole school environment.
6. Parenting a child with disabilities can be challenging, but also very rewarding. Having a Key Worker Development Specialist's support can help your family become stronger. Building your confidence and ability as a parent, putting you back in control of your life.
7. Your Key Worker will work with your therapists, referring to them as the expert in their field to ensure a consistent approach. It can get confusing working with so many people but having one point of contact ensures that everyone involved stays on track and focuses on the goals required by you the family.

WHAT DOES KEY WORKER SUPPORT LOOK LIKE?

Key Worker services are family-centred and focus to:

- Identify, track and progress your child's development
- Build a strong team of supports for you and your child
- Provide information, service assistance and guidance
- Advocate for inclusive practices within your community
- Promote emotional wellbeing around your family

Supports may include but are not limited to:

- Unpacking NDIS Plans - understanding what's in your child's plan can be tricky. Your Key Worker will explain the wording, goals (steps required to meet goals). They will identify the types of therapy, services and activities that are needed and how you can use them. Then link you in with these services.
- Budgeting and service negotiation - working with you on your child's goals and families expectations to understand your NDIS budget. Connecting you with a Plan Manager where needed and help you to allocate your budget. Negotiating fees and agreements when necessary.
- Group based activities - your child might need support to develop their social skills. Held in selected locations these groups are tailored to the individuals and age groups.
- Transition to school support - Key Worker's have the skills needed to support your child's preschool or day care to prepare your child for school, whilst working with your child's future school to ensure they are ready for your child. Coordinating a successful transition to school.
- Individual skills development - Helping you to identify areas you or your child need support, eg; toilet training, sharing and turn taking, strategies for behaviours, routines for the home and parenting skills development.
- Working with you to find a preschool, day care or school for your child and family, then working with them.
- Build your family's confidence, capacity, resilience and quality of life through reassurance, skills development and guidance.
- Providing resources for your child and family that suit their learning style and support their abilities, such as visual aids, routines, information, social stories and educational toys.
- Work closely with your child's therapists and team, to develop and implement a consistent approach across all environments; home, community and learning settings.