

JOB TITLE HUB Family Support Worker	CLASSIFICATION Band 5	REPORTS TO Middle Years Team Leader
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WHAT WE TRUST YOU TO DELIVER



- » Work collaboratively with both internal and external service providers to deliver generalist outreach support, referral and advocacy to vulnerable and at risk families and children who live on the Horace Petty Estate and surrounding areas, with a prevention and early intervention focus.
- » Provide case management support particularly to those vulnerable families and children heavily impacted by COVID.
- » Provide information and support to vulnerable families to address barriers to their children's educational engagement.
- » Build the capacity of children and families to access other services, supports and/or programs.
- » Promote, facilitate and/or participate in networks and programs that are appropriate to meet the outcomes of the role, such as Hub Programs, Hub Parent Lunchtime Sessions and Working Together Network.
- » Develop and maintain positive working relationships with key stakeholders within the relevant sectors (such as children services, youth services, education, housing/ homelessness, employment) to support vulnerable children and families.
- » Collect, collate and analyse client and program data; and provide reports as required.
- » Investigate internal and external funding opportunities to further expand the program.

WHAT YOU'LL NEED TO THRIVE



- » Demonstrated experience providing generalist support to vulnerable and at risk children and families using family centred, strengths based, trauma informed and/or family violence frameworks.
- » Demonstrated case management experience working with vulnerable and at risk children and families including undertaking risk assessments and planning appropriate intervention strategies
- » Knowledge of working with vulnerable communities and the local service sector.
- » Strong interpersonal and communication skills relating to working in partnerships and building strong networks for the benefit of families.
- » Ability to work autonomously (demonstrated trustworthiness and initiative), and also as part of a team including role modelling, and skill and capacity building (collaborative practice and shared success).
- » Tertiary qualifications in social sciences ideally social work, psychology or similar with 3-4 years' experience in case management / family support.

WHAT WE'LL DO TO SUPPORT YOU



- » Provide a safe and welcoming environment where you will be encouraged to innovate and embed new ways of working.
- » Deliver opportunity for genuine engagement and collaboration across all levels of the business.
- » Provide opportunities to share ideas and make a positive difference across the organisation.

WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE



VISION Council will be an inclusive, healthy, creative, sustainable and smart community.

VALUES Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

OUR CAPABILITY FRAMEWORK OUTLINES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE



CAPABILITY	Achieving Goals	Building relationships	Systems Thinking	Delivering Results
LEVEL REQUIRED	4	4	3	4
CAPABILITY	Developing Self & Others	Persuading & Influencing	Communicating & Presenting	Technology Savvy
LEVEL REQUIRED	4	4	3	3