

Mental Health Practitioner Recovery Retreats - Casual

Position details

Position purpose	The Mental Health Practitioner will be responsible for delivering Recovery Retreats (Short-Term respite accommodation) to Mind Australia customers.
Position reports to	Practice Lead
Mind level	SCHADS Level 3
Stream	Innovation
About the service	Mind offers a targeted range of supports and services that aim to maximise recovery outcomes including group education and learning, mentoring and coaching, education and vocational support, housing and linkage services, counselling and NDIS planning and access supports. The services operate in the context of local community, with a focus on supporting people to achieve their better life goals which reflects Mind's Model of Recovery.
Position description effective date	August 2019

Position requirements

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Knowledge skills and experience	 Knowledge and experience in one or more of the following is highly desirable; Delivering Short Term Accommodation or other respite support. Coaching methodology Briefing interventions Family work Drug and Alcohol
Qualifications	Minimum qualification Certificate IV in Mental Health. Tertiary qualification in Psychology, Social Work, Occupational Therapy, Disability or other health related field as designated by Mind
Other	 Right to work in Australia Current valid driver's license Current National Police Record Check Current Working with Children Check Not listed on the Disability Worker Exclusion Scheme list

Mind values the experience and contribution of people from all cultures, genders, sexualities, bodies, abilities, ages, spiritualities and backgrounds. We encourage applications from Aboriginal and Torres Strait Islander peoples, people with a lived experience of mental ill-health and recovery, people living with disability, those who identify as LGBTIQ and applicants from culturally and linguistically diverse backgrounds.





Key responsibilities

Provide direct support to individual customers

Practice

- Provide service to customers in line with Mind's Model of Recovery.
- Offer support to customers and assist them to participate in all lifestyle activities
 of their choice and meet daily living needs as well as attain better economic
 participation in their community.
- Provide support and services for Help at Home and in the Community customers.
- Deliver high quality, person centered services to meet the needs of customers.
- Work with colleagues and the Centre Manager to identify the limits of your professional practice proactively referring customers to specialist support as necessary.

Assessments

- Undertake necessary assessments in line with the customers funding, need and choices.
- Build a Risk profile of customers and manage accordingly with managers and the team
- Develop appropriate plans as required by customers.

Recovery Retreats

- Support one or more customers to go away for one or more nights.
- Promote skill and capacity building activities specifically targeted to address customer identified goals.
- Ensure safety requirements for staff and customers are upheld and safety and wellbeing plans are implemented appropriately.

Family & Carers

- Provide appropriate information, advice, support and mentoring to families and carers to assist them to access services relevant to their health and social needs
- Support and assist families and carers to understand, plan and access the NDIS and prepare for NDIS reviews.
- Understand family and carer needs and deliver support such as respite.
- Support and refer families to education modules within the service.





Work with local service providers	 Work with other services and networks to support customer's needs. Collaborate with others in the customer's life, including family, carers, mainstream support and other service providers chosen by the customer to deliver elements of their plans. Ensure all service providers have a shared understanding of supports to be provided to the customer. Represent Mind by promoting a positive image of the organization in line with Mind's values.
Provide support to the team	 Contribute to a high-performance team through engaging with staff, following direction and performance expectations. Work collaboratively with other Mind employees to ensure that customer needs are met through high quality service delivery.
Other accountability	Work according to guidelines, policies, and procedures of the organisation.
Other	 Documents all activities using Mind's BIS system and processes including the collection of appropriate records and case notes for service billing. Actively participate, contribute to team and wider organisational initiatives. Undertake relevant training and professional development, including supervision. Take personal responsibility for the quality and safety of work undertaken in the workplace. Contribute to service delivery improvements. Support broader service activities and team members. Other duties as delegated.

To learn more about Mind visit mindaustralia.org.au









