

# INFORMATION PACK



**Senior Clinician**



**Perth, WA**

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## About Canteen

We get it. Just when life should be full of possibilities, cancer crashes into a young person's world and shatters everything.

We help young people cope with cancer in their family. Through Canteen, they learn to explore and deal with their feelings about cancer, connect with other young people in the same boat and if they've been diagnosed themselves, we provide specialist, youth-specific treatment teams.

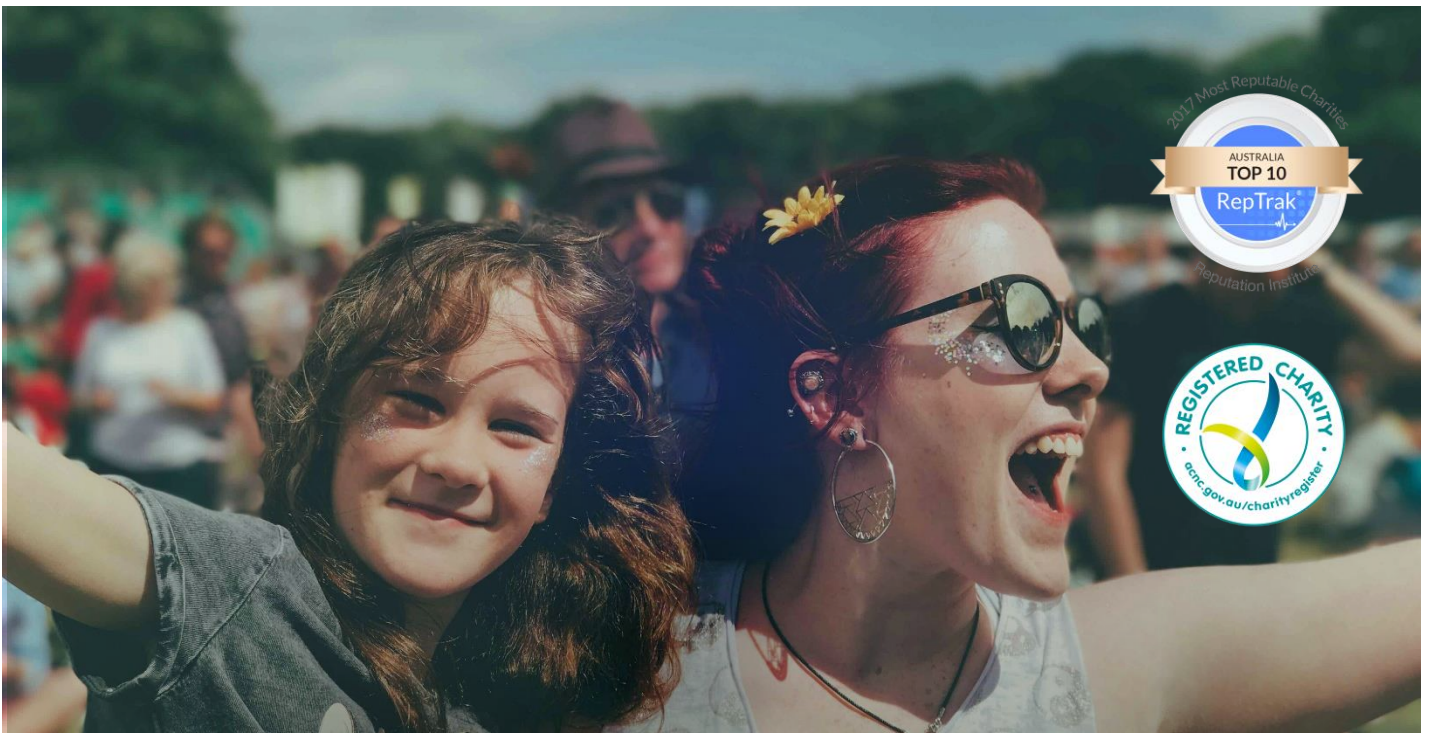
No matter which role you are in, working for Canteen is a chance to support young people rebuilding the foundations that crumbled beneath them when cancer turned their world upside down.

## Life at Canteen

Canteen is one of the most highly regarded not for profits in Australia (4<sup>th</sup> in fact) with one of the most recognisable brands across the country (who doesn't know about the bandanna!).

Working for Canteen is an inspiring, rewarding and purposeful experience that really enables you to be at your best. Canteen has a passion for all things people, and as well as a range of benefits including a tax-effective salary packaging scheme, mobile phones and an in-house leadership program, we are continually working on ways to make Canteen an even better place to work. We have a culture we are proud of and want to find more people who share our commitment, enthusiasm and passion!

Through our regular staff engagement surveys, we know that Canteen is fortunate to have one of the most passionate and committed workforces in Australia!



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## Job Details



### Job Title

Senior Clinician



### Location

Perth, WA



### Job Type

Full time, Permanent



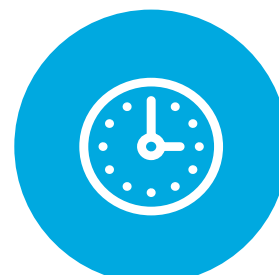
### Reports to

State Manager, WA



### Direct Reports

None



### Closing Info

Sunday 8<sup>th</sup> November  
2020



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## Job Summary

As the Senior Clinician, you will carry a caseload which may have young people and parents with higher needs or who are experiencing greater complexity in their circumstances. You will also be involved in the provision of mentoring and support to junior colleagues, act as an immediate escalation point to local Psychosocial Staff, contribute to Psychosocial strategy and chairing/ coordinating Psychosocial Review Meetings (PRM) and Case Reviews as required by the National Clinical Advisor. The Senior Clinician will hold tertiary qualifications in psychology, social work, Occupational Therapy, Counselling or a related field. Your local knowledge and clinical expertise will also be utilised to assist in the development and delivery of evidence based psychosocial interventions and programs for young people and families.

Although most work will be conducted during the day, some of our young people and families may require structured/ pre-approved supported interventions during the evening and on weekends, so you must be willing to accommodate this. Whilst it is expected that this position could provide psychosocial interventions via telephone and online video support (zoom/ Skype/Teams), some travel regionally and around Australia may also be required to provide a high-level of face-to-face support to both young people, families and staff.

The position will ensure adherence to the Best Practice and evidence informed clinical standards of the service in line with the Canteen Psychosocial Model. They will contribute to the development and enhancement of innovative clinical services within Canteen in collaboration with other departments of Canteen along with the National Clinical Advisor and the Manager of Psychosocial Support.

The role will be an immediate and local escalation and touch point for psychosocial staff for the purposes of ad-hoc consultation and support where required.

## Duties and Responsibilities

### **Community liaison and service promotion**

- Liaise with hospital social work teams, wards, oncology staff, outpatient clinics, schools and the wider community to establish and build effective cancer, medical and psychosocial networks, and ensure they receive up-to-date information about Canteen services and activities on a regular basis;
- In collaboration with the State Manager and young people, develop, engage and increase the State caseload and peer support network throughout the State's region;
- Participate in regional tours to promote Canteen to regional communities, as required.

### **Individual Support**

- Provide individualised psychosocial assessments which include an initial interview and the completion of surveys that will help identify needs and level of wellbeing
- Work with young people to establish Individual Support Plans that are focused on achieving their own self-directed goals

- Provide ongoing individual support to help each young person engage with appropriate support (both from Canteen and referrals to external support) in accordance with their needs.
- Carry out support plan reviews periodically
- Respond to and support the psychosocial needs of young people, including at times of grief and loss, including funeral attendance
- Encourage communication between young people and their health professionals
- If applicable, ensure that referrals are made to suitable resources within the local health and non-health-related networks, liaising with family when appropriate
- Manage referral intake and allocation

### **Programs**

- In collaboration with State staff, develop and facilitate educational and recreation programs in response to young people's needs
- Support the design, facilitate and evaluate the psychosocial components of programs
- Monitor and respond to the individual needs of young people attending the program in close consultation with the other Canteen staff and volunteers
- Follow up on young people immediately post programs for whom there are continuing concerns (eg risk-related issues)
- Collate and manage psychosocial information for young people attending programs
- Manage the targeting and engagement/re-engagement of young people for appropriate programs

### **Involvement and Participation**

- Ensure young peoples' involvement in each area of operation is a priority, and that opportunities to access and participate in programs is encouraged in accordance with a young person's level of need
- In collaboration with relevant national staff, support and oversee evaluation processes
- Ensure young people are informed of Canteen's objectives, policies and activities
- Overall, work to ensure Canteen is felt to be a safe and secure environment for all service users

### **Fundraising and Public Relations**

- Work with the State team to liaise with potential sponsors and participate in local fundraising activities e.g. National Bandanna Day
- Support young people who participate in public speaking engagements e.g. relevant community talks

### **Human Resources**

- Support the recruitment, training and support of volunteers
- Work with the State Manager to identify and participate in appropriate professional development
- Participate in professional supervision provided by Canteen
- Maintain ongoing awareness of relevant child protection issues

## **Financial**

- Assist with budget projections for coming year – e.g. identify specific costs/needs for psycho-social content of Programs, regional tour costs, and any other items required for Canteen programs.

## **Committees and Board of Directors**

In collaboration with State staff, promote committee operation and meet regularly with State and relevant sub-committees to encourage young people's involvement in program planning, delivery and participation, providing information and support as required.

## **Senior Clinician specific**

- Engage, triage, assess and provide evidence-based interventions for young people and their families. This may be in 1-hour assessments, 50- or 30-minute sessions or via group work.
- Providing informal mentoring to junior clinicians as required
- Carrying a caseload which may include young people with greater complexity
- To support the National Clinical Advisors and Psychosocial Support Manager in clinical and administrative tasks as required.
- Provide support to young people to assist them in achieving goals and actions outlined in their care/management plan.
- To liaise with community groups, government and non-government community agencies providing holistic health related services to children and young people.
- To contribute to the implementation of systems of care and the Psychosocial Model for young people and families at Canteen.
- To chair PRM and Case review meetings as required by the National Clinical Advisor
- To provide de-briefing, facilitation and clinical support to face-to-face and digital programs where appropriate.
- To advocate, support and deliver parent support interventions.

## **Selection Criteria**

### **Experience/ Qualifications**

- Tertiary qualifications in relevant discipline (Psychology, Social Work, Counselling, Occupational Therapy, Nursing)
- Current registration with AHPRA (Psychologist, Occupational Therapist, Nurse) or Eligibility for membership of the AASW (Social Worker), PACFA or similar peak accreditation body.
- 3- 5 years' experience in clinical practice within the mental health/youth health field, with specific experience working with young people

### **Knowledge/Skills**

- Demonstrated clinical expertise in working with young people, in allied health settings, mental health settings, bereavement settings and/or psycho-oncology settings
- Demonstrated experience in the provision of Grief, Loss and Bereavement counselling and support
- Knowledge of Grief, Loss and Bereavement counselling and support models

- Demonstrated experience in effective networking and collaboration with other service providers to build strong inter-agency networks
- High-level written, oral and interpersonal communication skills
- Proficient computer skills, especially with synchronous and asynchronous chat functionality
- Demonstrated proficiency with MS Office products.
- Demonstrated experience in working with client management databases.

#### Personal qualities

- Warm and approachable, ability to listen actively, friendly and professional
- High level of integrity, honesty and commitment
- Highly motivated, team player & ability to handle stressful situations
- Adaptable to change
- A high level of initiative and a disciplined and determined approach
- Professionalism and attention to quality and detail
- Highly motivated and able to engender that in team members
- Strong communication and networking skills
- Desire to work for CanTeen, affinity with our Mission and Values and a desire to work with young people





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## Hours of Work

Whilst the role is predominantly Monday-Friday office hours, due to the nature of Canteen's work, you may sometimes be required to work weekends and evenings. Advance notice will be given when this is the case, and Canteen has a generous Time off in Lieu policy for taking leave when hours in excess of the standard working week are worked.

## Pre-Employment Checks

As Canteen's work involves employees being in direct contact with children and young people, employees are required to complete police and working with children checks, relevant to the State in which they will be employed.

Canteen will conduct at least two reference checks on successful applicants and may also require proof of any professional qualifications stated on an application.

## General Information

All employees are required to adhere to Canteen's Human Resources Policies during the course of their employment.

Canteen is an equal opportunity employer.