



QPASTT

Queensland program of assistance
to survivors of torture and trauma

Role Description – Bilingual Group Support Worker

Role Title	Bilingual Group Support Worker (Kurdish Kurmanji speaker)
Team	Regional Team
Location	Toowoomba
Salary	Level 2.4 Social, Community, Home Care and Disability Services Industry Award (\$31 per hour)
Reports to	Regional Coordinator
Contract	15.2 hours a week from commencement to 18 December 2020 (possibility of contract extension)

Our Vision

Healing the past, nurturing the future.

Our vision is for refugee survivors of persecution to live lives liberated from the harms of torture, trauma and human rights injustice. We exist to nurture meaningful futures by assisting refugee survivors to heal, belong and thrive in our community.

Our Values

Kindness

We care.

In all our work, survivors of torture and trauma come first.

Optimism

We believe in meaningful futures.

We are committed to healing being a journey of growth across mind, body and spirit.

Perseverance

We don't give up.

We understand that healing requires time, patience and courage for individuals, families and communities.

Justice

We believe that to heal and belong are human rights.

We collaborate to build opportunities so that survivors of torture and trauma can be long and thrive in our community.

Role Purpose

QPASTT is a refugee torture and trauma recovery agency. The purpose of this role is to assist in the facilitation of group work with people from refugee backgrounds, providing knowledge of culture, language, interests and challenges. The Bilingual Group Support Worker will develop safe

QPASTT Main Office

ABN: 50043097082

Address: 28 Dibley Street, Woolloongabba Qld 4102

Postal Address: PO Box 6254, Fairfield, Qld 4103

T: +61 (0)7 3391 6677 **F:** +61 (0)7 3391 6388 **E:** admin@qpastt.org.au

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and positive relationships in the group work setting and other activities that will foster a sense of belonging and support healing and thriving.

To ensure the candidate for this role will have an understanding of the settlement and cultural challenges that people from a refugee background encounter, it is an expectation that the Bilingual Group Support Worker identifies as being a part of a community from refugee background. The candidate will find ways to engage with people from refugee background, becoming a bridge of connection between the refugee community and QPASTT.

Character

We are looking for someone who is enthusiastic and has a passion for helping others, someone who is compassionate, patient and kind with others as they are developing new skills. The successful candidate will work well in a team, enjoy learning new things and be highly motivated.

Responsibilities

1. Develop and maintain positive relationships with people from refugee backgrounds, QPASTT staff and stakeholders.
2. Assist with the implementation of group programs and support the facilitation of sessions prioritising development of safe and positive relationships in the group work setting.
3. Assist with the preparation of group work sessions by working with other staff to develop, plan and evaluate sessions.
4. Support relevant group work and assist in a range of activities such as TAFE groups, school holiday activities, family fun day, and other programs run by QPASTT, or in partnership with other agencies.
5. Advise QPASTT staff on cultural issues that need to be taken into consideration when developing intervention programs or other type of support for clients.
6. Assist in the identification appropriate client related interventions that support healing and the opportunity to thrive and belong in the Australian community and communicate this to appropriate QPASTT staff.
7. Ability to abide by the vision and values of QPASTT including our Code of Conduct as well as the policies and procedures of the organisation.
8. Prepare appropriate documentation, maintain files, records, statistics and data

Requirements

1. Identify as being part of a community from refugee background.
2. Ability to speak Kurdish Kurmanji and English proficiently.
3. Demonstrate the ability to engage with, build and maintain relationships with others including clients, community members, peers and stakeholders.
4. Passion about and understanding how to connect with people from a refugee background.
5. Ability to work collaboratively with colleagues, demonstrating open communication and transparency in the delivery and development of program initiatives.

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6. Interest and capacity to support group work programs and activities in collaboration with other QPASTT staff.
7. Desirable to have, or working towards completing, a qualification in Community Services or related field.

Conditions of Employment

1. Current Positive Notice Blue Card and provision of an annual federal police check.
2. Current Queensland C Class driver's licence.

Application Process

To apply, please submit the following documents:

1. A cover letter detailing why you would like to work with QPASTT.
2. Your resume.

The final date to apply is by 5pm on Friday 9 October 2020. Please email your application to:

JobApplication@qpastt.org.au.

Should you wish to talk with someone about this position, please contact Katie Artiss (Regional Team Leader) on 0422 817 026 or KatieArtiss@qpastt.org.au

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