

JOB DESCRIPTION

Role Information			
Job Title	Disability Support Worker – <i>Avenue</i>	Division / Location	Avenue
Date	August 2018	Career Band	Support Worker
Employment Type	Casual	Role balance guide	People: 10% Scheduling: 10% Technical: 80%
Role summary	<p>The Support Worker is a critical role, working on the <i>Avenue</i> Floor to deliver our programs and services on a day to day basis. Support Workers/Team Leaders build professional and personal relationships with participants based on mutual respect, enabling and empowering individuals to reach their goals. Support Workers are required to take initiative and solve problems to ensure the best supports are provided to people with disability to reach their full potential.</p> <p>Key responsibilities include:</p> <ul style="list-style-type: none"> ● Direct Support ● Administration and Reporting ● Values and Behaviour ● Health, Safety and Wellbeing 		
Reporting & Requirements	<ul style="list-style-type: none"> ● Reports to: Co-Working Space Manager ● Direct Reports: Nil ● Member of: <i>Avenue</i> Team ● Required to: Travel domestically on occasion 		

Core accountabilities
<p>Direct Support</p> <ul style="list-style-type: none"> ● Providing all aspects of personal care, mealtime assistance, behavioural management and assistance with daily work tasks required to support participant attendance at <i>Avenue</i> ● Use a creative approach and think outside the square about how to deliver training and supports to participants so they are enabled to reach their goals ● Provide direct verbal feedback to families about supports provided and daily progress towards goals
<p>Administration and Reporting</p> <ul style="list-style-type: none"> ● At the end of each shift, complete and enter any case notes for participants you have directly supported into the Client Management System. ● Escalate incidents to Senior Support Workers or General Manager and contribute to incident reporting where required ● Proactively contribute to daily debriefs

- Assist Senior Support Workers and General Manager to ensure that the Hub is well presented and welcoming at all times.

Values and Behaviour

- Promote and role model appropriate behaviour to support Fighting Chance's culture, performance and brand
- Actively support Fighting Chance's commitment to the principles of diversity, inclusion and EEO
- Constructively contribute and collaborate with all colleagues
- Actively demonstrate the organisational values:
 - Our community is built on inclusiveness, equality and empowerment.
 - We approach everything we do with innovation and dynamism.
 - Our social enterprises will always be responsive, sustainable and excellent.
 - Our work will make a contribution and have impact.
- Deliver high quality work that supports our operating environment
- Demonstrate compliance with all legislation and policies and procedures

Health, Safety & Wellbeing

- Adhere to all health and safety policies and procedures of Fighting Chance and take all reasonable care that your actions or omissions do not impact on the health and safety of others.

This job description defines the broad responsibilities of this position which may change based on organisational need.