

# Specialist Coordinator of Supports / Social Worker

## Position Description

You will be providing specialist coordination of supports and social work interventions for young people and adults with a disability (mostly participants on the National Disability Insurance Scheme (NDIS)). The people you will be working with have complex needs, such as contact with the criminal justice system or acute mental health services, homelessness, managing anxiety or situational crisis. Many participants are from culturally and linguistically diverse backgrounds, and may be under adult guardianship.

This is a full-time role for an experienced social worker. The position is based in Alice Springs and you will be working locally. However you will need skills to establish contact and making connections with family and other support services in remote communities. You may be asked for availability and interest in short trips to more remote communities for specific referrals.

## Key Responsibilities

- Engage with participants and/or their representatives to identify goals and barriers to enabling disability supports and accessing mainstream services;
- Develop individualised support plans to promote the participant's quality of life and individual freedoms;
- Provide culturally-safe engagement, liaison and conflict resolution support for the participant and those within their formal and informal network;
- Negotiate with service providers and agencies to develop individual solutions for the participant;
- Monitor implementation of the participant's plan in collaboration with the participant, their representative, and (as applicable) their Coordinator of Supports and any other identified agencies;
- Assist participants to manage challenges in their environment and ensure consistent, high quality, person-centred supports that meet their needs;
- Assist participants to negotiate with multiple stakeholders in their support environment (including health, mental health, education, child protection and/or justice agencies);

- Work with participants to reduce barriers to them implementing or using their NDIS plan as effectively as possible, including providing assessment reports as required;
- Provide individually tailored interventions to build the participant's resilience and capacity, and assist them to meet their identified goals;
- Make recommendations for interventions to enable a participant to achieve their goals and build capacity;
- Complete periodic reports, including recommendations, on objectives and outcomes of the supports you provided.

### **To Be Successful**

- Tertiary Degree in Social Work (Qualifying Masters or Undergraduate)
- Experience working with young people and/or adults who have a disability and have complex needs
- Experience working with people from diverse backgrounds and communication needs, in particular Aboriginal and Torres Strait Islanders
- Experience coordinating and negotiating with multiple stakeholders, including government agencies such as Corrections, child protection, health, mental health and/or education
- Current Driver's Licence and worker screening checks (see below)
- As agreed, ability to travel overnight, including by 4WD and/or in light planes.

### **Salary and Benefits**

- Salary is negotiable depending on experience, from \$85,000pa plus superannuation
- Monthly external clinical supervision
- Professional development annual budget
- Wellness vouchers to support employee wellbeing
- Position is full time but part-time will be considered

### **NDIS 'Risk Assessed' Role**

- This is a 'risk assessed role' providing specified NDIS services.
- The position holder must hold a current NT Ochre Card (Working With Children's Check), a satisfactory recent National Police Check, and membership of the Australian Association of Social Workers.
- When the NDIS worker screening system is introduced by the NDIS Quality and Safeguards Commission in 2021, the position holder will apply and must receive a NDIS Worker Screening Check in order to remain in the position.