drummond street services

Targeted Psychological Services & Better Access Practitioner

Position Description

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Position Title: | **Targeted Psychological Services (TPS) & Better Access Practitioner** | | | Position Grade: |  |
| Department/Division: | **Family Services** | | | Position No. |  |
| Reporting to: | **Senior Practitioner Wyndham** | | | | |
| Position summary/purpose: | **Provide psychological services to improve mental health and wellbeing for clients under TPS and Better Access programs within DS’ Family Services Model of Practice** | | | | |
| Key Responsibilities | | | | | |
| **Supportive Adult and Child Mental Health Interventions**   * Provide sensitive and affirmative psychological services to clients under Better Access and/or TPS programs. * Conduct bio psycho-social assessment of risk and protective factors associated with mental health outcomes in this community and develop and implement individual case plans in collaboration with the client. * Utilise clinically appropriate assessment measures to inform treatment and measure outcomes. * Deliver evidence-based focused psychological strategies. * Provide appropriate referral to both internal and external support agencies to meet bio psycho-social needs identified through the assessment process. * Contribute to the development and delivery of bio psycho-social group interventions. * Participate in continuing professional development and clinical supervision to maintain best practice. * Provide regular written reports to the client’s referrer with information regarding assessments, treatment, and recommendations. * Complete all client records and other required documentation including case plans and client assessments. * Contribute to the achievement of individual, team and organisational program targets and KPI’s as per contractual agreements with funders and those determined by drummond street. * Work to the professional standards required of the APS’, AASW Code of Ethics, as well as DS’ Code of Conduct, policies and procedures. * Assist with the design and implementation of research and evaluation activities.   **Networking and Partnerships**   * Represent the organisation positively with a range of external health, social services and other relevant providers for the purpose of making appropriate client referrals, providing conjoint support where required, and marketing and promoting the agency programs. * To use community development approaches (social justice, equality and mutual respect) to increase self-efficacy and empowerment of the communities. * Develop and deliver training to community members, partners and broader sector. * Network with a range of external health, social services and educational providers for the purpose of making appropriate client referrals or conjoint work where required, and to market and promote agency programs. * Work collaboratively with other services to identify and address services gaps and client needs. * Provide active, intentional work within risk and protective factors framework to support families’ goals and aspirations.   **Research and Evaluation**   * Assist with the implementation of research and evaluation activities, and assist with data collection, recording and analysis and report writing as required. | | | | | |
| **Key Competencies/Skills** | | | **Experience Profile (incl Qualifications)** | | |
| **Competency** | | **Technical/Functional** | * Full registration as a psychologist or clinical psychologist or mental health social worker eligible to deliver under these programs. * Minimum two years’ experience in providing psychological interventions to individuals and/or children under the Better Access or Better Outcomes program. * Demonstrated ability to provide evidence based focused psychological therapies and strategies with positive client outcomes. * Demonstrated organisational skills including the ability to meet deadlines and prioritise work tasks. * Must have a Medicare Provider Number. | | |
| * Organisational & quality focus * Results driven & client oriented * Promotes productive work practices * Creative, flexible and solution focused * High level of self-awareness, professionalism and social justice values | | * Expertise in evidence-based focused psychological strategies * Strong knowledge of determinants of mental health, including greater at risk cohorts i.e. Indigenous, LGBTIQ. * Family-aware and inclusive practice * High level counselling skills * Sound Information technology and written and verbal communication skills * Group facilitation skills |
| **Position Dimensions** | | | **Decision Making Authority** | | |
| No. Of FTE: Part time - to be negotiated  Customer base: Better Access &/or TPS clients | | | * Independent professional judgement in establishing a treatment pathway * Responsible for the management of caseload, in consultation with their supervisor | | |