drummond street services

queerspace practitioner

Position Description

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| Position Title: | **queerspace practitioner** | | | Position Grade: | SCHADS 5 |
| Department/Division: | **Queerspace** | | | Position No. |  |
| Reporting to: | **Manager, Q Respect** | | | | |
| Position summary/purpose: | **To provide high-quality family and intimate partner violence, mental health and wellbeing counselling and case management services to LGBTIQ+ people and their families and other clients within queerspace family and intimate partner violence programs and within DS’ Family Services Model of Practice** | | | | |
| Key Responsibilities | | | | | |
| **Service Delivery**  Provide queer sensitive and affirmative counselling and case management services to LGBTIQ+ clients and their families experiencing or at risk of family or intimate partner violence  Conduct assessments of risk and protective factors including comprehensive risk assessments as appropriate  Develop and implement individual case plans in collaboration with the client or clients  Provide appropriate referral to both internal and external support services to meet needs identified through the assessment and case planning processes  Contribute to the development and delivery of group interventions relating to LGBTIQ+ family and intimate partner violence and mental health  Provide regular written reports to the client’s referrer as required.  Complete all client records and other required documentation  Utilise appropriate assessment tools and measures, as well as outcomes and evaluation tools  Contribute to the achievement of individual, team and organisational program targets and KPI’s as per contractual agreements with funders and those determined by drummond street  Work to the professional standards required by DS’ Code of Conduct, policies and procedures  **Program delivery**   * Administrative duties, including managing client information, evaluation and research, and ds HR systems * Contribute to the design and delivery of support services for people experiencing family violence * Assist with the design and implementation of research and evaluation activities   **Networking and Partnerships**  Represent the organisation positively with a range of external health, social services and other relevant providers for the purpose of making appropriate client referrals, providing conjoint support where required, and promotion of agency programs  Use community development approaches (social justice, equality and mutual respect) to increase self-efficacy and empowerment of LGBTIQ+ communities  Develop and deliver training to community members, partners and the broader sector  Work collaboratively with other services to identify and address services gaps and client needs  **Training, development and support**   * Participation in professional development and training as identified in collaboration with line manager * Participate in individual and group supervision as well as communities of practice * Participation in annual performance reviews and professional development plans | | | | | |
| Key Competencies/Skills | | | Experience Profile (incl Qualifications) | | |
| Competency | | Technical/Functional | * Qualifications in social work, psychology, counselling and psychotherapy, family therapy, or related field. * Minimum two years' experience in providing interventions to individuals and groups in the family violence or related sector * Demonstrated ability to provide counselling and therapeutic interventions with positive client outcomes * Demonstrated capacity to provide case management * A commitment to and experience in working with people from LGBTIQ+ communities * Demonstrated organisational skills including the ability to meet deadlines and prioritise work tasks | | |
| * Organisational & quality focus * Promotes productive, competent work practices * Creative, flexible and solution focused * High level of self-awareness, professionalism and social justice values * Strong communication skills | | * High level skills in family violence and counselling * Strong knowledge of determinants of mental health within LGBTIQ communities * Knowledge of gender studies / queer theory * Sound Information technology and written and verbal communication skills * Sound group facilitation skills * A current Working with Children Check, or the ability to secure one |
| Position Dimensions | | | Decision Making Authority | | |
| No. Of FTE: 1.0  Customer base: LGBTIQ+ clients in queerspace | | | * Independent professional judgement in establishing a treatment pathway * Responsible for the management of caseload, in consultation with their supervisor | | |