



Application Pack Family Support Facilitator

Company	Drug ARM Australasia		
Position Title	Family Support Facilitator		
Program	Breakthrough for Families		
Level/Salary Range	Level 3.3	Position Type	68.4 hours per fortnight
Location	Roma	Travel	As required
Contact	Katie Farmer		
Phone:	07 3620 8801		
Email Application	katief@hoa.drugarm.com.au		
Post Application	Att: Recruitment Drug ARM Australasia GPO Box 590 Brisbane QLD 4001		
Closing Date	26 April 2019		
Additional Information:			
<p>All applications must include the following to be considered for the advertised position:</p> <ul style="list-style-type: none"> • cover letter • resume • response to the Essential Selection Criteria 			

Background – Drug ARM Australasia

Drug ARM Australasia is a not-for-profit organisation founded upon Christian values and principles, committed to reducing harms associated with alcohol and other drug use.

Drug ARM Australasia provides a vital outreach of care and compassion through services that assist individuals, families and communities throughout New South Wales, Queensland, and South Australia. Programs and services are offered to provide early intervention, prevention, treatment, recovery and outreach.

Our Vision

Flourishing People and Communities

Our Mission

Engage, Encourage, Empower

Our Values

Collaboration
Diversity
Respect

Continuous Learning
Growth
Stewardship

Courage
Innovation & Change

Creativity
Partnerships

Accountability

To: The Drug ARM Executive Director (ED) or nominee;

By: Providing verbal and written reports on a monthly basis, or as otherwise required;

For: The effective and efficient delivery of the service in line with the policies, procedures and practice frameworks, the applicable funding agreements, program requirements, defined outcomes and the position description.

Remuneration Package

The remuneration salary package for this position will be in line with the responsibilities of the position and with Social, Community, and Homecare & Disability Services Industry Award 2010 Level 3.3

Background

Funded by the Department of Child Safety, Youth and Women (CSYW) this program aims to address the use and harms caused by crystal methamphetamine. Breakthrough for Families (BTF) offers advice, information, education, individual advocacy, and referral, targeting the general community, particularly families affected by methamphetamine and other drug use.

Position Overview

The position will facilitate access for general community, and particularly families affected by methamphetamine and other drug use to community services, resources and entitlements.

The position will promote greater industry and public awareness about social issues resulting from ICE and other drug use, through the provision of, education, training, training resources to the families and the broader community, including professional development for service organisations.

Position Responsibilities

Provide information about what ICE is, and an understanding of drug use and how to respond to someone who is affected by ICE and other drugs, including the effects risks and harms of use to individuals, their families and the broader community.

The Family Support Worker will:

- Provide advice on treatment, help and support options
- Provide families with the skills and knowledge to navigate the treatment system
- Promote a range of methods to attract a diverse audience of community members seeking advice and support for ICE and other drugs.
- Develop referral relationships with complimentary social/support services with the health services, including GP's, alcohol and other drug services, mental health services, family support services, Aboriginal and Torres Strait Islander Health services and phone support services.
- Work closely with child and family sector including secondary and tertiary protection systems.

- Participate in training professional development and peers support, including cultural training with other BTF providers delivered by Insight
- Foster peer support networks and provide support to community based services including Local Drug Action Team (LDAT)
- Ensure service delivery meets the specific needs of Aboriginal and Torres Strait Islander Queenslanders and culturally and linguistically diverse Queenslanders.

Prerequisites for the Position

Qualification and Experience:

- Undergraduate qualifications in health/human services; minimum two (2) years' experience in the sector; and membership with a relevant professional body **OR**
- Achievement of/be working towards a relevant undergraduate qualification with experience in delivering alcohol and other drug services; *OR*
- Certificate or Diploma level qualifications with strong experience in delivering AOD services: **OR**
- No qualifications but intensive experience in delivering AOD services.

Staff will be required to have membership with a relevant professional body (or be working towards) and be a holder of a current Blue Card.

Skills, knowledge, experience, qualifications and or/training

- Knowledge of statutory requirements relevant to work;
- Knowledge of organisational programs, policies and activities
- Sound discipline knowledge gained through experience, training or education;
- Knowledge of the role of the organisation and its structure and service;
- Able to build effective relationships and partnerships
- Strong communication skills
- Strong community links

Attitude:

- Adhere to and practice the organisation's mission, vision and core values
- Be proactive, positive, enthusiastic, energetic, responsible and friendly
- Provide positive constructive feedback for fellow staff, supervisors, volunteers and students
- Be committed to providing quality programs and excellent services and support that represent leadership and innovation

ACCS/DAA/MHAA/Healthy Options is an EEO (Equal Employment Opportunity) employer and does not discriminate against any current or future employee. If you feel that at any stage this company, or a representative of this company, has discriminated against you, we encourage you to seek the appropriate legal advice.

Please respond to each Selection Criteria question to the best of your ability:

- SC1** Relevant qualifications and/or experience based on the pre-requisites for this position.
- SC2** Demonstrated understanding of Community development and engagement strategies
- SC2** Awareness of alcohol and other drug issues and their impact on families and broader community.
- SC3** Ability to provide advice, information, individual advocacy, and referral, Including, how to navigate the treatment system for alcohol and other drugs.
- SC4** Demonstrated ability to develop relationships and work collaboratively with key stakeholders, partners and other service organisations in order to promote effective referral pathways.
- SC5** Demonstrated experience delivering innovative trainings and/or events to raise awareness for families, organisations and the broader community.

- SC6** Demonstrated understanding of culturally sensitive practice and in working in Indigenous communities.
- SC7** A good knowledge of, and skills in using the internet, Microsoft Outlook, and online learning platforms.
- SC8** Demonstrated innovative, collaborative, leadership qualities, and the ability to work autonomously.

Other requirements:

- Willingness to work within the Christian principles of the organisation.
- Undergo relevant Police and/or Security clearances.
- Hold a current valid Driver's Licence.
- This position may require the employee to work flexible hours on occasions.
- The successful applicant may be required to undergo relevant Police and/or Security clearances

It is not expected that applicants may have all the required experience, skills and/or knowledge in all the identified areas. The most suitable candidate may be the one who is honest about his/her limitations and open to new learning and skills.